Community Health Improvement Plan CHIP

Annual Report July 2013 - June 2014

Santa Rosa County

August 2014



Florida Department of Health in Santa Rosa County

Santa Rosa County Health Improvement Steering Committee

Baptist Health Care

David Sjöberg, Vice President of Strategy and Community Health

Department of Health in Santa Rosa County

Sandra L. Park-O'Hara, ARNP, Administrator

Partnership for a Healthy Community

Nora Bailey, President

Sacred Heart Health System

Becky Bray Washler, MPA, AICP, Strategic Planning and Business Development

Santa Rosa Community Clinics

Chandra Smiley, MSW, Director of Clinical Services

Santa Rosa Medical Center

Phillip Wright, FACHE, Chief Executive Officer

Santa Rosa County School System

Tim Wyrosdick, Superintendent

Improve Access to Care, Committee Chair

Brunie Emmanuel, President, The UniVision Group

Healthiest Weight Santa Rosa, Committee Chair

Dr. Enid Sisskin, Professor Allied Sciences, University West Florida

Tobacco Free Santa Rosa, Committee Chair

Martha Zimmermann, Executive Director, Healthy Start Coalition of Santa Rosa County

Community Partners

AmeriCorps Coalition of Escambia and

Santa Rosa County (ACES)

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Bethany's Christian Services

Bridges Out of Poverty

Children's Medical Services

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Community Drug & Alcohol Council, Inc.

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Students Working Against Tobacco (SWAT)

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West Florida Community Care Center

Workforce EscaRosa

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United Way of Santa Rosa

YMCA Navarre

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I. Community Health Improvement in Santa Rosa County

Executive Summary

We know that taking care of ourselves by eating well and staying active, not using tobacco products, getting the recommended immunizations and screening tests, and seeing a doctor when we are sick all influence our health. Our health is also determined in part by access to social and economic opportunities; the resources and supports available in our homes, neighborhoods, and communities; the quality of our schooling; the safety of our workplaces; the cleanliness of our water, food, and air; and the nature of our social interactions and relationships.

The mission of the Santa Rosa County Health Improvement Steering Committee is to periodically assess the health status of residents of Santa Rosa County, Florida, and to develop plans and support intiatives to address the priority health needs of the County.

Targets and measures outlined in this Plan are aligned with National Healthy People 2020 goals and objectives. This National initiative, produced by the U.S. Department of Health & Human Services, provides science-based benchmarks for our community to track and monitor, as well as evidence-based interventions and information to guide health promotion and disease prevention efforts to improve the community.



Source: take Action: www.CountyHealthRankings.com

Developing the New Santa Rosa County Community Health Improvement Plan

Since 2012, members of the Santa Rosa County community, averaging 40 members, have worked together to better understand current and future health needs in the County.

The first Community Health Improvement Plan for the Santa Rosa County community was developed in 2013. In the first year of the Plan, the committee realized that some strategies could not be delivered. At the annual Santa Rosa County Community Health Improvement Plan meeting in July 2014, the revised health priorities, goals and strategic objectives were approved by the stakeholders and partners. Chairs, vice-chairs and secretaries were elected and approved to lead the three new health priorities committees. The forming of an independent steering committee for Santa Rosa County was approved along with the initial members. It was agreed that the 2013 Community Health Improvement Plan would be revised.

The members of the Santa Rosa County Health Improvement Steering Committee and community partners (stakeholders) will continue to work collaboratively to address health priorities and strategic objectives. Improving the health of a community is a shared responsibility, not only of health care providers and public health officials, but the variety of other members that contribute to the well-being of its residents and visitors. It's important to recognize that no single organization has the depth or resources needed to raise community health to a level of sustained excellence without strong partnerships.

The Steering Committee's vision is for Santa Rosa County to be a healthy community, serving the people where they are with a strong collaborative network of partners.

Through our collective work to achieve a shared vision for community health improvement, we are committed to addressing all inequities that contribute negatively to the health and quality of life for all in Santa Rosa County.

The Plan describes the short and long-term strategies for each community health priority and objective over the next three years. Community Health Priorities and Strategic Objectives of Santa Rosa County's Community Health Improvement Plan are outlined in the table below:

SANTA ROSA COUNTY			
COMMUNITY HEALTH PRIORITIES	STRATEGIC GOALS		
Improve Access to Care	a. Improve access to health care for residents.		
Healthiest Weight Santa Rosa	 a. Increase delivery of 5-2-1-0 educational materials to 75% of target school age population. b. Provide 5-2-1-0 educational campaign materials to 50% of community outreach populations. c. Increase the adoption of a Wellness Policy in the County VPK centers by 60%. d. Decrease the Diabetes Type 2 rates. 		
Tobacco Free Santa Rosa	a. Increase the tobacco cessation rates.b. Reduce the incidences of tobacco use.		

II. Health Priorities

The Santa Rosa Community Health Improvement Plan Steering Committee, partners, and community members developed and will implement the action plans correlating to the Health Priorities of the community. Monitoring of the Santa Rosa County Community Health Improvement Plan will occur on a biannual basis for tracking progress and implementation.

The success of each goal is based on outcome measurements that track the progress and impact of the project. Each goal has an assigned owner, and in some cases, a task force and/or additional work group who are (or will be) working together to develop coordinated Action and Evaluation plans. Progress will be monitored by each owner as well as the Steering Committee.

Evaluation will remain important throughout the remainder of the three-year cycle so measurable progress of the Plan is meaningful. Continual Plan updates will be provided by the Steering Committee. Lessons learned from actions are taken will help guide key decision makers to ensure the right strategies are implemented and the desired out comes achieved.

The key success and progress within this Annual Report is the community involvement which identified the need to revise the current Community Health Improvement Plan and the publishing and deployment of the Santa Rosa Community Health Improvement Plan (August 2014) that is now "in action". Below are the three Health Priorities with their corresponding Statement of Need, Background and Progress.

Health Priority: Improve Access to Care

Statement of Need

Access to comprehensive, quality health care services is important for the achievement of health equity across all populations and for increasing the quality of a healthy life for everyone. Access to health services encompasses four components: coverage, services, timeliness, and workforce. Its service is wide and includes overall physical, social, and mental health status, prevention of disease and disability, detection and treatment of health conditions, quality of life, preventable death and life expectancy. Disparities in access to health services affect individuals and the community. Limited access to health care impacts people's ability to reach their full potential, negatively affecting their quality of life. Barriers to services include lack of availability, high cost and lack of insurance coverage. In Santa Rosa County, more than 11% of residents live below the poverty line, 13% are elderly and 14% disabled.xii The unemployment rate sits just above 9%, with a median household income of \$55,129. Only 18% of Santa Rosa residents do not have health insurance, below the State uninsured level of 25%. Of the residents in Santa Rosa County, 15% could not see a doctor due to costs. Medicare costs per client in the County is \$10,650. The Medicaid and Transportation Plan Disadvantage (TDSP) in Santa Rosa County serves .79% (402 people) of the potential population, ranking the lowest in the State, leaving over 50,000 people without the necessary transportation. There is currently no fixed-route transportation service available in the County.

Background

In Santa Rosa County the use of hospital Emergency Departments, among the most expensive form of medical care, for treatment that should be provided by a primary care physician may indicate lack of access. Inappropriate use of the Emergency Department is 14% higher than the State average, the cost of which exceeds \$10 million. In the County there are 100 Primary Care Physicians with the population-to-physician ratio 1,541:1. The number of dentists in the Santa Rosa County community is 38, with the population-to-dentist ratio of 4,334:1, among the worst in the State. The reasons Floridians do not receive regular dental preventive care include lack of dental coverage for adult Medicaid patients, lack of private-practice dentists willing to accept Medicaid's low reimbursement rates, lack of County Health Department resources, lack of affordable dental insurance or inability to meet high co-pays, and lack of awareness of the importance of dental health to overall health. The low ratio of mental health providers in Santa Rosa County to the population is 8,942:1. Mental health provider ratio is among the bottom half in the State.

Successes

Goal & Objective	Need & Action	Measurement	Community Action
Goal 1, Objective 1	Single source directory identifying all healthcare services.	No central database	Directory has over 30 service sources.
Goal 1, Objective 2	Low income populations need access to routine dental care.	The number of dentists in the Santa Rosa County community is 38, with the population-to-dentist ratio of 4,334:1, among the worst in the State.	Recruitment of 1 dentist. Six patients and ten visits which accounts for \$5,196 in charitable contributions.
Goal 1, Objective 3	Low income and vulnerable populations who rely heavily on mass transit have a difficult time accessing healthcare services when mass transit options are limited or interrupted	The 2014 quality assurance transportation riders' survey indicated: - 36% of the trips were for medical and dental appointments, - 53% used community transportation 11 or more days a month, - 23% would not be able to make the trip if community transportation was not provided.	The community partners brought over 400 signatures and members of the community who had been adversely impacted by the lack of transportation before the Santa Rosa County Board of County Commissioners which resulted in the Board opening the issue of transportation and unanimously approving the investigation and exploration of transportation options for the county.

Goal 1, Objective 2 and 4 have begun initial work on their activities.

Health Priority Access to Care: Goals, Strategies and Objectives

Healthy People 2020: AHS-6 Reduc medical care, dental care, or prescr		ons who are unable to obtain c	or delay in obtaining necessary
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)
Expert & resident feedback	To be developed	Data and resource input completed	Shared directory to resources and partners with increased awareness for residents.
Objective 1: Establish, maintain ar	nd distribute a centralize	ed directory of healthcare serv	vices for Santa Rosa County.
Activities	Performance Measure	Target Date	Lead Partner(s)
Identify all healthcare service sources in Santa Rosa County.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way Barbara McMillion, DOH-SR
Increase health directory distribution to partners, community and the underserved population. Ensuring healthcare service date is maintained and accurate.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way Barbara McMillion, DOH-SR
Encourage exchange of key client information to improve access and coordination of services. Objective 2 : Develop and implement	Baseline ent a volunteer dental pi	Dec. 31, 2016 rovider pool in the WECARE pr	Brunie Emmanuel, The UniVision Group rogram for underserved adult
patients.	T = 6		
Activities	Performance Measure	Target Date	Lead Partner(s)
Initiate a dental recruitment program.	Health Rankings: 4,334:1	Dec. 31, 2014.	Barbara McMillion, DOH-SR
Initiate charitable (in-kind) dental services reporting	Baseline	August 15, 2016	Barbara McMillion, DOH-SR
Objective 3: Increase access to (+3) resources for non-eme	ergency healthcare for underse	erved clients.
Activities	Performance Measure	Target Date	Lead Partner(s)
Increase the awareness of non- emergent clinics and the services offered in Santa Rosa County.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way
Increase data collection and analysis of inappropriate Emergency Department healthcare usage.	Partnership for a Healthy Community: 14% higher than the State average	Dec. 31, 2016	Brunie Emmanuel, The UniVision Group

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Review transportation as a significant barrier to underserved residents.	Serves less than 1% (402) of the population, ranking lowest in the State	Dec. 31, 2016	Dr. Karen Barber Bridges Out of Poverty
Objective 4 : Establish the base leve population.	l of behavioral and ment	al health services in Santa Ros	sa County for underserved
Establish data collection and analysis of behavioral and mental health services.	Mental health provider ratio 8,942:1	Dec. 31, 2016	Phyllis Gonzalez, DCF
Increase the awareness of behavioral and mental health, including the services offered in Santa Rosa County.	Baseline	Dec. 31, 2016	Phyllis Gonzalez, DCF
Objective 5: Increase access to infor	mation, resources, and s	ervices for STDs in Santa Rosa	County.
Increase awareness of available community resources for prevention, diagnosis and treatment of Sexually Transmitted Diseases.	Health Rankings: 234 Reduction of STDs by 1% (16 individuals).	Dec. 31, 2016	Ashley Turner, DOH-SR TBD

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Healthiest Weight Santa Rosa

Statement of Need

According to 2012 Florida Census Update, Santa Rosa County's adult obesity rate increased over a four year period. In Santa Rosa County, 52,692 people are overweight and 47,104 are obese. The two together equate to almost two thirds of the total County population. The average person who is overweight costs employers approximately \$75 more annually than persons of normal, weight which equates to \$3,951,900. The average person in the lowest obesity range (Grade 1) costs employers approximately \$2,030 more annually than a person of normal weight. In 2014, if all 47,104 of Santa Rosa County resident that are obese were in Grade 1, the cost to employers would be \$95,621,120. Therefore, the combined cost to employers in Santa Rosa County for all persons overweight and obese would exceed \$99 million each year annually.

At the end of the 2013-2014 school year, over 28% of students in first, third and sixth grade were overweight or obese. In 2014, sixth graders that were considered at risk for being overweight or obese were 35%.

The risk of developing type 2 diabetes increases with age, obesity, and lack of physical activity. Diabetic screenings are improving in Santa Rosa, however, the County is 7% below the State average.

Background

Census data shows that, between 2010 and 2012, the rate of overweight and obese adults increased by 3.3%, or 3,158 individuals. Adolescents (ages 10 to 19) and young adults (ages 20 to 24) make up 21% of the population of the United States. The behavioral patterns established during these developmental periods help determine young people's current health status and their risk for developing chronic diseases in adulthood. The financial burdens of preventable health problems in adolescence are large and include the long-term costs of chronic diseases that are a result of behaviors begun during adolescence. This is important for the Santa Rosa County community because overweight adolescents have a 70% chance of becoming overweight or obese adults.

Santa Rosa County Community Health Initiative decided to focus on adolescent obesity to reduce the rates of adult obesity and improve health outcomes. Healthy students make a healthy community. The Community Health Improvement Plan will integrate the Let's Go! 5-2-1-0 campaign to work in the multi-sector, community and schools to change the behaviors of students.

Success

Goal & Objective	Need & Action	Measurement	Community Action
Goal 1, Objective 1	Children who are identified as overweight in adolescence have a 70% chance of becoming overweight or obese adults.	At the end of the 2013-2014 school year, over 28% of students in first, third and sixth grade were overweight or obese. In 2014, sixth graders that were considered at risk for being overweight or obese were 35%.	Integration of the Let's Go! 5-2-1-0 campaign into the Santa Rosa County School System, Pediatric Physicians and promotional activities to change the behaviors of students.
Goal 1, Objective 4	Santa Rosa County's adult obesity rate increased over a four year period.	The diabetic screenings are improving for Santa Rosa County; however, the County is 7% below the State average for this measure. Reducing the goal of initial diabetic screenings by1%.	Referral from screenings to Diabetic Prevention Program. 24 people attend a 16-week program. Weight loss: 166lbs. HbA1c: 1.5 decrease

Goal 1, Objective 2 and 3 have begun initial work on their activities.

Health Priority Healthiest Weight Santa Rosa: Goals, Strategies and Objectives

Goal 1: Increase the delivery of 5-2-1-0 educational materials to 75% of target school age population.				
Healthy People 2020: NWS-10 Reduce t	he proportion of childre	en and adolescents who are c	onsidered obese.	
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)	
SRC School District BMI Annual Report	Baseline	75%	100%	
Objective 1: Implement a healthy weight	nt promotional campai	gn.		
Activities	Performance	Target Date	Lead Partner(s)	
	Measure			
Implement evidence-based healthy weight promotional campaigns for public-health education.	75% (+4,500) of target school age population	June 30, 2016	Debbie Price, DOH-SR SRC School Board	
Develop evaluation methods for community outreach tools.	SRC School System Annual Report 2014: 28%	August 2014	Debbie Price, DOH-SR Dr. Sisskin, UWF	

Goal 2: Provide 5-2-1-0 educational	campaign materials to !	50% of community outreach p	opulations.
Healthy People 2020: NWS-11.4 (De 2-19	velopmental) prevent i	nappropriate weight gain in c	hildren and adolescents aged
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)
Let's Go! 5-2-1-0	Baseline	50%	100%
Objective 1 : Increase community er	ngagement (+3 commu	inity partners) of the 5-2-1-0 l	nealth promotion campaign
Activities	Performance	Target Date	Lead Partner(s)
	Measure		
Adopt 5-2-1-0 promotional	Community	June 30, 2016	Dr. Debra Vinci
campaign in the Santa Rosa	Engagement		Dr. Enid Sisskin
Community.	Baseline		University of West Florida
Promote the health and cost-	Community	December 31, 2016	Karen Rutherford
saving benefits of evidence-based	Engagement		Sherry Smith
employee wellness programs.	Baseline		
Collaborate and jointly sponsor 5-	Community	June 30, 2016	Alyssa Anderson
2-1-0 to promote healthy	Engagement		Partnership for a Health
behaviors with community	Baseline		Community
partners			
Objective 2 : Increase (+1 member o	of the Healthy Weight S	Santa Rosa Committee) the pa	articipation and collaboration
with Live Well Northwest Florida.			
Activities	Performance	Target Date	Lead Partner(s)
	Measure		
ncrease (+1 member of the	Community	June 30, 2016	Dr. Enid Sisskin
Healthy Weight Santa Rosa	Engagement		University of West Florida
Committee) the participation and	Baseline		
collaboration with Live Well			
Northwest Florida.			

Goal 3: Increase the adoption of a Wellness Policy in the Santa Rosa County VPK centers by 60%. Healthy People 2020: NWS-11.1 (Developmental) Prevent in appropriate weight gain in children aged 2 to 5 years.				
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)	
VPK Wellness Policies	Baseline	60%	100%	
Objective 1: Implement and incorpo	orate a wellness policy	to 60% (17) of the Early Learn	ing Center (ELC) program	
Activities	Performance	Target Date	Lead Partner(s)	
	Measure			
Integrate the 5-2-1-0 message into	60% of VPK centers	June 30, 2016	Sandy Peloke	
the Early Learning Center (ELC)	have a wellness			
health education programs.	policy by 6/2016.			

Cool A. Burnardha Birlata Tona 2 arta in Corta Bara Comta						
Goal 4: Decrease the Diabetes Type 2 rates in Santa Rosa County.						
Healthy People 2020: d-1 Reduce the annual number of new cases of diagnosed diabetes in the population.						
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)			
Health Rankings	Medicare enrollees that receive HbA1c monitoring: 78%	1%	2%			
Objective 1 : Implement the Diabete diabetes.	es prevention classes fo	r community members at risk	c for developing Type 2			
Activities	Performance	Target Date	Lead Partner(s)			
	Measure					
Implement 16 week courses by the National Diabetes Prevention Program (NDPP) to a minimum of 20 community members at risk for developing Type 2 diabetes	Increase screenings by 1%.	June 30, 2016	Barbara McMillion Sandra Park-O'Hara DOH-SR			

Tobacco Free Santa Rosa

Statement of Need

Tobacco use is the single most preventable cause of death and disease in the United States. Each year, approximately 443,000 Americans die from tobacco-related illnesses. For every person who dies from tobacco use, 20 more people suffer with at least 1 serious tobacco-related illness. In addition, tobacco use costs the U.S. \$193 billion annually in direct medical expenses and lost productivity. XIIII According to the 2012 Florida Charts update, there are 34,812 tobacco users in Santa Rosa County. The average smoker costs employers at least \$5,800 more annually than employees who don't smoke. Costs to employers include increased expenses for employee health plans, absenteeism and loss of productivity in the workplace. Smokers cost Santa Rosa County employers \$201,909,600 annually.

Individual costs to an average smoker living in Santa Rosa County are approximately \$1,965 a year on cigarettes, and approximately \$3,340 more a year on health care costs than non-smokers. Combined, these amounts represent nearly **15% of annual personal income per person in Santa Rosa County**.

Background

According to Healthy People 2020, in 2008, 48.3% of adult smokers aged 18 years and older reported an attempt to stop smoking in the past 12 months. Tobacco use is identified as a cause of various cancers and cardiovascular disease as well as low birth weight and other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential avoidable health problems and the need for cessation programs or the effectiveness of existing programs. The percentage of adults that are currently smoking "most days" or "everyday" in Santa Rosa County is 24%, which ranks it among the highest usage rates in the State.

Santa Rosa County youths who have used cigarettes in the last 30 days are 9.1%, with the State at 6.1%. Youths who use smokeless tobacco products in Santa Rosa County is 6.0%, with the State rate being 3.5%

Success

Goal & Objective	Need & Action	Measurement	Community Action
Goal 1, Objective 1	The percentage of adults that are currently smoking "most days" or "everyday" in Santa Rosa County is 24%, which ranks it among the highest usage rates in the State.	34,812 tobacco users in Santa Rosa County. The average smoker costs employers at least \$5,800 more annually than employees who don't smoke.	City of Milton passed Tobacco-Free policy, affecting more than 150 employees.
Goal 2, Objective 1	Decreasing the prominence of tobacco within school youths	Santa Rosa County youths who have used cigarettes in the last 30 days are 9.1%, with the State at 6.1%. Youths who use smokeless tobacco products in Santa Rosa County are 6.0%, with the State rate being 3.5%.	Passed countywide K-12 comprehensive Tobacco Policy

Goal 1, Objective 3 and 4 have begun initial work on their activities.

Health Priority Tobacco: Goals, Strategies and Objectives

Goal 1: Increase the tobacco cessation rates for residents in Santa Rosa County.						
Healthy People 2020: TU-4.1 Incr	Healthy People 2020: TU-4.1 Increase smoking cessation attempts by adult smokers.					
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)			
AHEC	1	2	3			
Objective 1 : Increase the number 30, 2016.	er of employers by a third (+2) with tobacco-free campu	ises and/or worksites by June			
Activities	Performance Measure	Target Date	Lead Partner(s)			
Provide area employers with information and tools to develop and implement tobacco-free policies.	Santa Rosa Tobacco Survey	June 30, 2016	Martha Zimmermann, Executive Director-Healthy Start Coalition of SRC, Inc.			
Objective 2: Increase by 100% (+		· · · · · · · · · · · · · · · · · · ·				
Activities	Performance Measure	Target Date	Lead Partner(s)			
Provide evidence based information on benefits of tobacco cessation programs.	Florida BTFF data	June 30, 2016	Nicole Larson, Certified Tobacco Treatment Specialist, Area Health Education Center			
Objective 3: Increase by 16% (21	classes per annum) the fr	ee tobacco cessation classes	by June 30, 2016.			
Activities	Performance Measure	Target Date	Lead Partner(s)			
Provide free cessation classes by Area Health Education Center (AHEC) to the general public.	AHEC	June 30, 2016	Nicole Larson, Certified Tobacco Treatment Specialist, Area Health Education Center			
Objective 4 : Increase the number						
Activities	Performance Measure	Target Date	Lead Partner(s)			
Establish data collection and analysis of surveys for smokefree rental/leasing.	DOH-Santa Rosa County Database	June 30, 2016	Martha Zimmermann			
Increase awareness of smoke- free rental/leasing polices	Baseline	June 30, 2016	Martha Zimmermann			
Goal 2: Reduce the incidence Healthy People 2020: TU-2Reduce						
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)			
Florida Youth Tobacco Survey (2012)	9.1%	9.0%	8.9%			
Objective 1: Reduce the incidend						
Activities	Performance Measure	Target Date	Lead Partner(s)			
Increase awareness of "Students Working Against Tobacco" (SWAT) to diverse youth populations.	Florida Youth Tobacco Survey (2012)	June 30, 2016	SWAT Committee			

III. How You Can Improve Community Health In Santa Rosa County

Community health improvement is a moving and living process. Santa Rosa County promotes a "Health in All Things" approach to community health planning and is, therefore, looking for partners in a variety of sectors. If you, or your organization, are the missing partner in the Santa Rosa County Community Health Improvement Plan (CHIP) and would like to partner across the local health system in Santa Rosa County to develop recommendations, implement programs and evaluate our efforts, please join us! Contact the Florida Department of Health in Santa Rosa County to get more information about how you can help support our efforts to improve community health in Santa Rosa County. We look forward to working with you!

Florida Department of Health in Santa Rosa County Community Health Improvement Initiative P.O. Box 929 5527 Stewart Street Milton, Florida 32572-0929

Phone: (850) 983-5200 Fax: (850) 983-4540

Email: santarosachip@flhealth.gov Website: flhealth.gov/chdsantarosa

IV. References

ⁱ Source: Florida Office of the Governor, Rick Scott, May 2014.

[&]quot;Source: Healthy People 2020, 2014.

Community Health Improvement Plan 2014-2016

REVISION

Santa Rosa County

August 2014



Florida Department of Health in Santa Rosa County

Letter from the Administrator



In this document, the 2014 Community Health Improvement Plan for Santa Rosa County, researched and prepared by the Florida Department of Health in Santa Rosa County, is presented.

Considerable time and effort was invested in evaluating the health status of residents of Santa Rosa County, identifying priority health needs, and developing goals, objectives and strategies to address those priority needs. Care was also taken to ensure that the Santa Rosa County Community Health Improvement Plan is aligned with Florida's State Health Improvement Plan.

Florida Department of Health in Santa Rosa County appreciates the support of many individuals and partner organizations that assisted in the development of this Plan. The Louisiana Public Health Institute funded Community Health Improvement Committee workshops. The Partnership for a Healthy Community provided information and worked collaboratively to assist in the preparation of this document. Thanks are extended to many residents who served on committees to help develop this Community Health Improvement Plan, and organizations who served as community partners, all acknowledged in the document.

The staff of the Florida Department of Health in Santa Rosa County supports efforts and initiatives to improve the health and well-being of County residents. Florida Surgeon General John H. Armstrong, M.D., has noted that comprehensive community health assessment and health improvement planning are the foundations for improving and promoting healthier Florida communities. The independent Santa Rosa County Steering Committee was formed to assist with efforts to implement health improvement strategies contained in this Community Health Improvement Plan.

The key to a brighter future for Santa Rosa County is for many partners to work collaboratively to address our health priorities.

Sincerely,

Sandra L. Park-O'Hara, ARNP

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Administrator

Florida Department of Health in Santa Rosa County

Santa Rosa County Health Improvement Steering Committee

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I. Community Health Improvement in Santa Rosa County

Introduction & Mobilizing for Action through Planning and Partnerships

Santa Rosa County, Florida is one of the healthiest places to live, work and play, according to the most recent National *County Health Rankings and Roadmaps* report released in 2014. In this report, the University of Wisconsin Population Health Institute and the Robert Wood Johnson Foundation ranked Santa Rosa County sixth out of the 67 counties in Florida for Health Outcomes. The findings in the report were exciting news for Santa Rosa County, especially for those in the community who strive to improve the health of local residents. In spite of this good news, the rankings also identify key Health Factor problems in the County such as poor health behaviors (increased tobacco rates and adult obesity) and insufficient clinical care (access to care) which may lead to poor health outcomes in the years to come.

Since 2012, members of the Santa Rosa County community have worked together to better understand current and future health needs in the County. Championed by the Florida Department of Health in Santa Rosa County, the process of assessing, prioritizing, and addressing health needs in the community has been completed using a nationally recognized approach, called Mobilizing for Action through Planning and Partnerships (MAPP).

Communities come in many different sizes, shapes and colors. They vary widely in their assets and needs priorities they select to address, and the policies and programs they implement to improve the health of local populations. As a result, community health improvement efforts also vary. In the midst of all this variety is one constant: people working together.

Source: Take action: www.CountyHealthRankings.com

This Community Health Improvement Plan 2014 was developed as a result of the community's collaboration and evaluation by health leaders, experts, public health professionals, social services, faith-based organizations and other vested members of the Santa Rosa County community. As part of the process the partners formally organized the Santa Rosa County Health Improvement Steering Committee to work together to better understand current and future health care needs in Santa Rosa County.

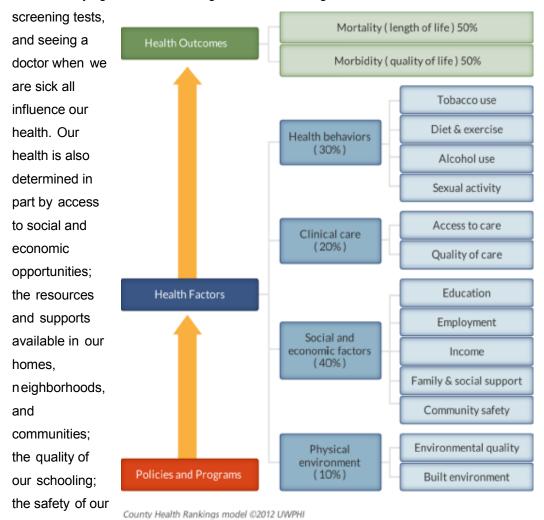
The purpose of this Plan is to describe the short and long-term strategies and activities for each community health priority and objective over the next three years. A brief description of why these priorities and objectives are important for the Santa Rosa County community is provided. Community Health Priorities and Strategic Objectives of Santa Rosa County's Community Health Improvement Plan are outlined in the table below:

SANTA ROSA COUNTY			
COMMUNITY HEALTH PRIORITIES	STRATEGIC GOALS		
Improve Access to Care	a. Improve access to health care for residents.		
Healthiest Weight Santa Rosa	 a. Increase delivery of 5-2-1-0 educational materials to 75% of target school age population. b. Provide 5-2-1-0 educational campaign materials to 50% of community outreach 		
	populations.c. Increase the adoption of a Wellness Policy in the County VPK centers by 60%.d. Decrease the Diabetes Type 2 rates.		
Tobacco Free Santa Rosa	a. Increase the tobacco cessation rates.b. Reduce the incidences of tobacco use.		

II. Santa Rosa Community Health Profile

Introduction to Roadmap to Health

The University of Wisconsin Population Health Institute and the Robert Wood Johnson Foundation collaboratively developed the *County Health Rankings and Roadmaps*. The *County Health Rankings and Roadmaps* is a model for population health that emphasizes the factors that, if improved, can lead to healthier communities. Health improvement is no longer viewed as solely the responsibility of healthcare providers. Instead, health improvement belongs in our homes, schools, workplaces, neighborhoods, and throughout our entire communities. We know that taking care of ourselves by eating well and staying active, eliminating tobacco, obtaining recommended immunizations and



workplaces; the cleanliness of our water, food, and air; and the nature of our social interactions and relationships.

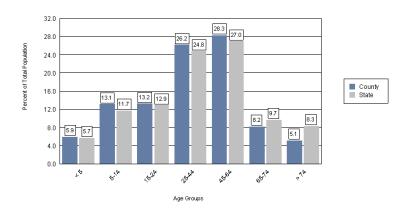
Health Factors identified in the *County Health Rankings* influence the health of a County. We measure four types of health factors: health behaviors, clinical care, social and economic, and physical environment factors.

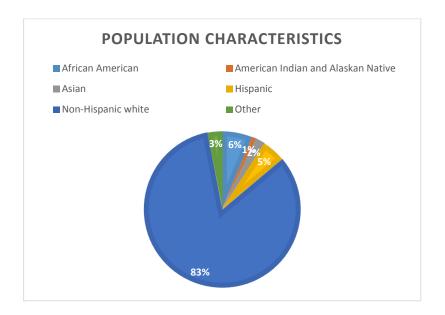
COUNTY HEALTH RANKINGS AND 4 HEALTH FACTORS
Health Behaviors
Clinical Care
Social and Economic
Physical Environment

Community Health Indicators

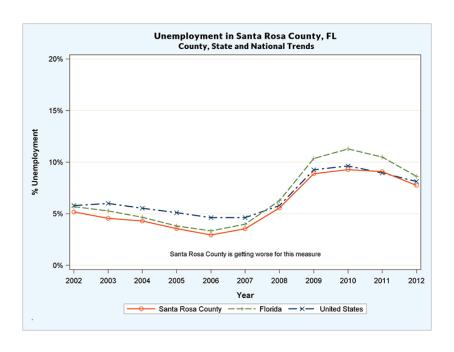
Santa Rosa County encompasses approximately 1,011 square miles of land in Northwest Florida and stretches on the south end from the white sandy beaches of Navarre to the rural farmlands bordering Alabama on its north. Home to more than 158,235 people, the majority of Santa Rosa residents are between the ages of 25-64. Similar to the demographics in the 2012 Community Health Assessment, below you will see quick facts for the Santa Rosa County community.

DEMOGRAPHICS "

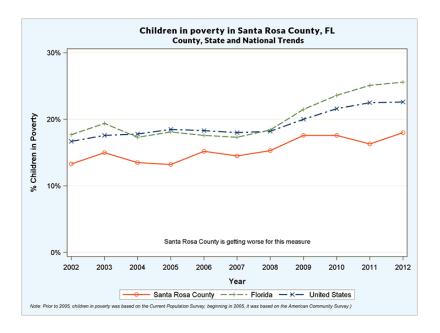




The median household income in Santa Rosa County in 2012 was \$55,193, making it one of the most affluent counties in Northwest Florida. Santa Rosa County's unemployment rate in 2014 was 7.7%, slightly above the State average of 7.2%. Unemployment rates, a primary indicator of economic health, are displayed in the table below.



Poverty rates are a reflection of a community's ability to meet basic needs necessary to maintain health and well-being and a high rate of poverty is both a cause and a consequence of poor economic conditions. It is also an indication of the availability of employment opportunities in a community. In Santa Rosa County, 10.8% of the total population lives below poverty level, which is substantially better than the State and nation. However, 18% of Santa Rosa children live in poverty and 34% of school-age children are eligible for the free lunch program.



Resources that enhance quality of life can have a significant influence on population health outcomes. Understanding the relationship between how population groups experience and are impacted on health is fundamental to the social determinants of health. These components of the determinants reflect a number of critical issues that make up the underlying factors. As noted in the National County Health Rankings reports, there is a positive relationship between health outcomes and advanced education levels.

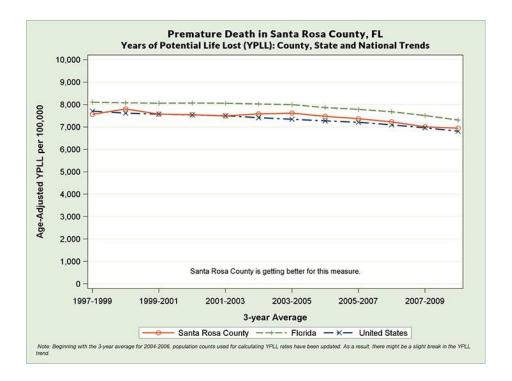
The education attainment in Santa Rosa County indicates that educational attainment is healthy:

- High school graduation rate = 88.4% (higher than the State average 70%)
- Residents with a Bachelor's degree or higher = 24.7% (lower than the State average of 25.9%)

Health Outcomes

As mentioned previously, Santa Rosa County ranks sixth out of the 67 counties in the State of Florida in terms of Health Outcomes, making it one of the healthiest in the State. Health Outcomes measures both mortality (rate of death) and morbidity (incidence of illness/disease). In essence, mortality is a measures for how long we live while morbidity measures how well we live.

Mortality in Santa Rosa County is lower than the State average and ranks the County as 12 out of the 67 counties. Mortality calculates premature death as it correlates to the number of years of life lost by the age of 75 per 100,000 population. The mortality rate under age one is not included in the calculation.



The leading cause of death in Santa Rosa County is cancer, whereas the leading cause of death in Florida and the United States is heart disease. Chronic diseases such as heart disease, cancer and diabetes are among the most prevalent and most costly of health problems in the County. In 2010, there were 1,149 deaths in Santa Rosa County. The top 10 major causes of death in rank order:

- 1. Cancer, 32%
- 2. Heart disease, 28%
- 3. Chronic lower respiratory disease, 10% 8. Pneumonia/influenza, 3%
- 4. Unintentional injuries, 7%
- 5. Stroke, 7 %

- 6. Alzheimer's disease, 5%
- 7. Diabetes Mellitus, 3 %
- 9. Suicide, 3%
- 10. Kidney disease, 2%

Santa Rosa County ranks ninth in the State in quality of life (page 23), which measures selfreported poor health days (14%), poor physical days (4.6 for the County and 3.6 for the State), poor mental health days (3.4) and low birth weight (7.5).

Health Outcomes measures today's health in our community.

Health Factors

Santa Rosa County ranks 14 in Health Factors in the State of Florida, according to the County Health Rankings and Roadmaps. Health Factors represent what influences the health of a County. The four types of health factors that are measured are: health behaviors, clinical care, social and economic, and physical environment factors.

Health Factors determine tomorrow's health.

1. Health Behaviors

Santa Rosa County ranks 39 out of the 67 counties in the State of Florida for Healthy Behaviors. Healthy Behaviors reflects a person's health beliefs. Good health behaviors include exercising regularly, eating a balanced diet, and up to date immunizations. A few of the poor healthy behaviors in Santa Rosa County are the use of tobacco products, elevated obesity and a high rate of Sexually Transmitted Diseases.

Alcohol

Excessive alcohol consumption considers both the amount of alcohol consumed and the frequency of drinking. Drinking moderately is associated with health benefits such as reduced risk of heart disease and diabetesⁱⁱⁱ. On the other hand, excessive alcohol use is the third leading cause of preventable death in the U.S^{iv}. The National average is 10%, Florida 16% and Santa Rosa County 17% for excessive drinking. Corresponding data for alcohol-impaired driving deaths for Florida is 29% while Santa Rosa County is at 37%.

Diet & Exercise

Good nutrition and exercise are essential for good health. Yet, half of adults and nearly 72% of high school students in the U.S. do not meet the Centers for Disease Control and Prevention's (CDC) recommended physical activity levels, and American adults walk less than adults in any other industrialized country. As of 2013, 29 million Americans lived in a "food desert", without access to affordable, healthy food. Those with lower education levels, already at-risk for poor health outcomes, frequently live in food deserts".

Obesity is one of the biggest drivers of preventable chronic diseases in the U.S. Being overweight or obese increases the risk for many health conditions, including Type 2 diabetes, heart disease, stroke, hypertension and cancer.

According to 2012 Florida Census Update, Santa Rosa County's adult obesity rate has increased in the past four years. In Santa Rosa County there are 52,692 people who are overweight and 47,104 are obese. The two together equate to almost two-thirds of the total County population. The average person who is overweight costs employers approximately \$75 more annually than persons of normal weight, which equates to \$3,951,900.

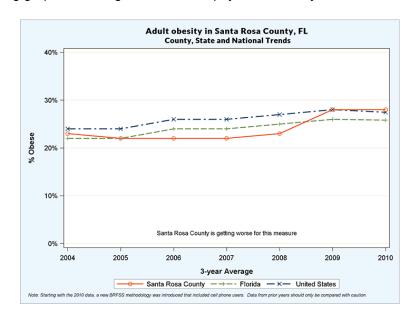
The combined cost to employers in Santa Rosa County for persons overweight and obese would exceed \$99 million each year. vi

The average person in the lowest obesity range (Grade 1) costs employers approximately \$2,030 more annually than a person of normal weight. In 2014, if all 47,104 of Santa Rosa County residents that are obese were in Grade 1 (Body Mass Index, BMI, a number calculated from a person's weight and height is a reliable indicator of body fat used to screen for weight categories that may lead to poor health outcomes) the cost to employers would be \$95,621,120¹.

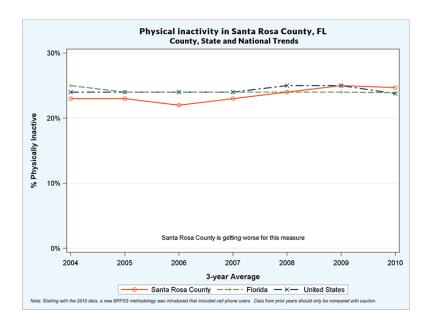
BODY MASS INDEX		
Level	Range	
Grade 1 Overweight	BMI 25-29.9	
Grade 2 Obesity	BMI 30-39	
Grade 3 Morbid Obesity	BMI>40	

Source: emedicine.com

The link with obesity and physical activity in Santa Rosa County is mirrored in the following graphs, showing an increase in physical inactivity.



¹ The actual cost would be higher, because about a third of obese residents would likely be in higher BMI categories (Grade II or III), with higher associated costs.



Florida Administrative Code mandates growth and development screening be provided for grades one, three and six (page 25-26). The BMI categories are; underweight less than fifth percentile, normal 5 - 84th percentile, overweight 85 - 94th percentile and obese greater than 95th percentile. The table below illustrates the trends for first, third and sixth graders in Santa Rosa County.^{vii}

2014 BODY MASS INDEX SCREENING RESULTS				
First, Third and Sixth Grade Students by BMI percentile				
Healthy Weight (5 th to <85 th)	3,829 students, 68.31%			
Underweight (<5th percentile)	198 students, 3.53%			
Overweight (85th to <95th)	841 students, 15.01%			
Obese (>= 95th)	737 students, 13.15%			

Tobacco Use

Tobacco use is identified as a cause of various cancers and cardiovascular disease as well as low birth weight and other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential avoidable health problems and the need for cessation programs or the effectiveness of existing programs. The percentage of adults that are currently smoking "most days" or "everyday" in Santa Rosa County is 24%, which ranks among the highest usage rates in the State.

According to the 2012 Florida Charts update, there are 34,812 tobacco users in Santa Rosa County. The average smoker costs employers at least \$5,800 more annually than employees who do not smoke. Costs to employers include increased expenses for employee health plans, absenteeism and loss of productivity. Individual costs to an average smoker living in Santa Rosa County are approximately \$1,965 a year on cigarettes, and approximately \$3,340 more a year on health care costs than non-smokers. Combined, these amounts represent nearly 15% of annual personal income per person in Santa Rosa County.

Smokers cost Santa Rosa County employers \$201,901,600 <u>each</u> year. viii

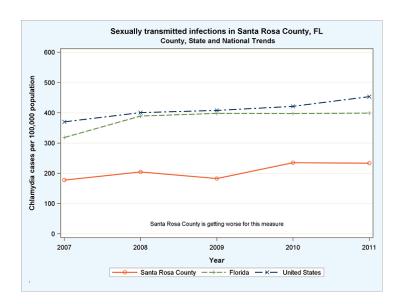
The percentage of Santa Rosa County youths who have used cigarettes in the last 30 days is 9.1%, with the State at 6.1%. The percentage of youths who use smokeless tobacco products in Santa Rosa County is 6.0%, with the State rate being $3.5\%^{ix}$

Sexually Transmitted Diseases

Sexually Transmitted Diseases (STDs) in Santa Rosa County are below the Florida and National averages. However, over the last four years there has been a steady increase in the rate of STDs, with a 2.5% increase in just one year from 2012 to 2013.

While chlamydia and gonorrhea reports remained relatively constant in 2011, Santa Rosa County experienced increases in infections of early and latent syphilis by 13.7% and 10.4% respectively. Comparing weeks 1- 40 (January-October) with the percent of change from 2011 with 2012 in Santa Rosa County:

- Chlamydia increased by 4.5%.
- Gonorrhea increased by 76.5%.
- Early Latent Syphilis increased by 200% (change from one to three cases).
- Total Early Syphilis increased by 900% (change from one to ten cases).



As of October 2012, there were 148 Santa Rosa County residents living with HIV/AIDS. In 2011, Santa Rosa County had seven HIV cases and in 2012 there were five new cases, which accounts for a 71% increase. There were seven reported AIDS cases in 2011 and five in 2012, a 29% decrease during the same time period.

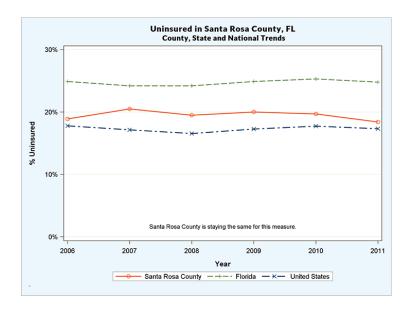
2. Clinical Care

Clinical Care looks at "quality of care" and "access to care." Access to comprehensive, quality health care services is important for the achievement of health equity and for increasing the quality of a healthy life for everyone. Santa Rosa ranks 31 in Clinical Care out of the 67 counties. Access to health services means the timely use of personal health services to achieve the best Health Outcomes (physical, social, and mental health status, prevention of disease and disability, detection and treatment of health conditions, quality of life, preventable death and life expectancy). Disparities in access to health services affect individuals and society. Limited access to health care impacts people's ability to reach their full potential, negatively affecting their quality of life. Barriers to access include:

- · Lack of availability of health services
- High cost of services
- Lack of insurance coverage

Inappropriate use for non-emergent and preventive treatment of the Emergency Department is 14% higher than the State average, resulting in avoidable costs in excess of \$10 million^x. Many people who use the hospital Emergency Departments do not have a Primary Care Physician (PCP), and of those who have a PCP, many do not see the physician on a regular basis. Hospital Emergency Departments are the most expensive setting for obtaining health care on an outpatient basis, especially when care can be more appropriately addressed in a non-emergent setting. Since Florida has declined to participate in the Medicaid expansion program under the Affordable Care Act, inappropriate use of Emergency Departments is likely to worsen.

In Santa Rosa County, 18% of the population lacks health insurance, which is below the State uninsured level of 25%. Of the residents in Santa Rosa County, 15% reported that they did not see a doctor due to costs. Medicare costs per client in the County is \$10,650 which is lower than the State rate of \$11,097.



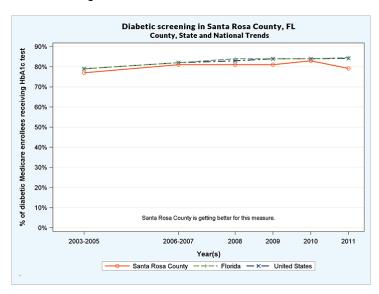
In Santa Rosa County there are 100 Primary Care Physicians (includes family and general practitioners, internists, and pediatricians) with the population-to-physician ratio of 1,541:1 which is lower than the State at 1438:1. Analyses at the County level show lower mortality rates where there are more primary care physicians. According to *Income, Primary Care and Health Indicators*, when State-level economic and demographic characteristics were controlled for, an increase of one primary care physician per 10,000 population (about a 20 percent increase) was associated with a 6% decrease in all-cause mortality and about a 3% decrease in infant, low-birth weight, and stroke mortality. For total mortality, an increase of one primary care physician per 10,000 population was associated with a reduction of 34.6 deaths per 100,000 population at the State level.

The number of dentist in the County is 38, with the population-to-dentist ratio of 4,334:1, among the worst in the State. The chart on page 24 referencing the County's Ambulatory Care Sensitive oral health conditions (ACS), which are conditions which are largely avoidable with adequate prevention and primary care. The use of hospital Emergency Departments, among the most expensive form of medical care, for the treatment of these ambulatory sensitive conditions may indicate lack of access to primary dental care. The reasons Floridians do not receive regular preventive care include lack of dental coverage for adult Medicaid patients, lack of private-practice dentists willing to accept Medicaid's low payment rates, lack of

County health department resources, lack of affordable dental insurance or inability to meet high co-pays, and lack of awareness of the importance of dental health to overall health.

The number of mental health providers in Santa Rosa County also ranks low with a population-to-provider ratio of 8,942:1. This mental health provider ratio is among the bottom half in the State.

The diabetic screenings are improving for Santa Rosa County; however, the County is 7% below the State average for this measure.



Building Community Capacity through Collaboration

One important role of public health is the assessment of the capacity of a community to meet the healthcare needs of citizens and to work to provide the access needed to meet those needs by working together to make well-considered and collaborative decisions, develop a clear vision of the future while creating local solutions for local problems and acting judiciously to make these real.

Santa Rosa County's Health Improvement Steering Committee goal is to successfully leverage resources and address broad community health concerns that have the greatest impact on improving health outcomes. For this, community capacity must exist.

Santa Rosa County's capacity was assessed through the four MAPP assessments to create this Plan.

The four MAPP Assessments

- 1. Community Themes and Strengths Assessment provides an understanding of the issues the residents and community feel are important: "What is important to our community?" "How is quality of life perceived in our community?" and "What assets do we have that can be used to improve our quality of health?" (March 2012)
- 2. The Local Public Health System Assessment (LPHSA) focuses on all of the organizations and entities that contribute to the public's health. The LPHSA answers the questions: "What are the components, activities, competencies, and capacities of our local public health system?" and "How are the Essential Services being provided to our community?" (August 2012)
- The Community Health Status Assessment identifies priority community health and quality of life issues: "How healthy are our residents?" and "What does the health status of our community look like?" (June 2010)
- 4. The Forces of Change Assessment focuses on identifying forces such as legislation, technology, and other impending changes that affect the context in which the community and its public health system operate. This assessment answers the questions: "What is occurring, or might occur, that affects the health of our community or the local public health system?" and "What specific threats or opportunities are generated by these occurrences?" (October 2012).

These collaborative activities allowed the Santa Rosa County Community Partners to identify strategic issues during Phase 4 of the MAPP process which resulted in the development of a Community Balanced Scorecard. As the basis for this Plan, the Community Balanced Scorecard is used to link the identified strategic issues during MAPP Phase 5, Formulate Goals and Strategies.

Upon completion and review of data collected through the above four assessments, the Health Priority Committees, in collaboration with the Steering Committee, will continue to develop action plans for improving the health of the Santa Rosa County community. This Community Health Improvement Plan takes that data and information to provide clear direction on how our community will move forward in addressing the health issues identified.

Summary of Community Assessment Results

As previously mentioned, a component of the MAPP Community Themes and Strengths Assessment included a survey intended to gather residents' thoughts, opinions and concerns about their health, and the quality of healthcare services available in Santa Rosa County. This survey was conducted County wide over a two-month period (March - May 2010) to ascertain the perceived health issues that our residents felt were most important, including quality of life. For more information on the MAPP Assessment results, please see the Santa Rosa County 2013 Community Health Assessment online at fihealth.gov/chdsantarosa.

The majority of the respondents were in the following age groups:

- 14% were under 25 years
- 23% were 26-34 years
- 23% were 35-44 years
- 20% were 45-54 years

- 14% were 55-64 years
- 5% were 65 or older
- 1% did not complete the survey

Survey respondents were asked to identify their home Zip code. Thirty-six percent of all respondents were from the 32570 Zip code in Milton. Twenty-one percent were from Milton Zip code 35283. In the south end of Santa Rosa County, sixteen percent of respondents claimed 32566 (Gulf Breeze and Navarre) as home. The 32571 Zip code for Pace and Milton areas represented over fifteen percent of respondents. Gulf Breeze Zip codes 32561 and 32563 were reported by less than 1 percent and 5 percent of residents, respectively. Jay Zip code 32565 had over 4 percent of the respondents. There were zero responses for Milton 32572 and Gulf Breeze 32562, as they are Zip codes for post office boxes and not household locations.

A total of 990 surveys were collected to complete this assessment. The sample size in relation to the Santa Rosa County 2010 U.S. Census population estimate of 154,104 reflects a 95% confidence interval with +/-3% accuracy. The demographics surveyed closely mirrored the race and ethnic origin of the County's population as a whole.

"A healthy community is one that continuously creates and improves both its physical and social environments, helping people to support one another in aspects of daily life and to develop to their fullest potential." Source: Healthy Community defined by the CDC's Healthy Places: www.cdc.gov/healthyplaces

The survey questions included, but were not limited to, the following:

- What problems have stopped you from getting the healthcare you need?
- What would be an incentive for you to quit smoking?
- Do you have medical insurance?

For the complete listings along with responses, reference the 2013 Community Health Assessment beginning on page 101 online at flhealth.gov/chdsantarosa

The Steering Committee will be delivering a new community survey that will address the following questions, but not limited to:

- What do you feel are the barriers for getting the healthcare you need?
- What are unhealthy behaviors you are most concerned about in Santa Rosa County?
- What are the most important features of a healthy community?
- What are the top health problems that are most important to Santa Rosa County?
- What are the top health services that are difficult to obtain in the community?
- What social services do you or have you used?
- Do you have a primary care provider?
- What health care services do you need?
- How do you get to appointments for health care or social services?
- Do you get an annual check-up?
- Do you take prescriptions you are prescribed?
- Do you use tobacco products?
- Do you have chronic health issues? Did smoking or tobacco products contribute to the health issues?
- Do you eat three meals a day?
- Do you have access to healthy food?

Following the collection of the survey data, focus groups will be conducted on the common themes and reported in the 2014-2015 Annual Report of the Santa Rosa County Community Health Improvement Plan.

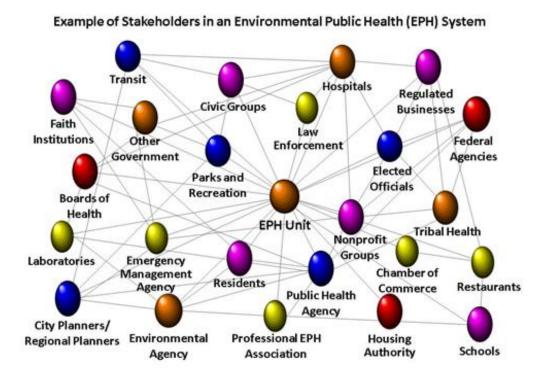
Community Input

Assets & Barriers to Community Health

This section explores the many factors and barriers to health and improved quality of life for residents in Santa Rosa County, and illustrates how community strengths and assets make Santa Rosa County a viable place for community health improvement efforts.

Local Public Health System

Stakeholders, organizations and agencies comprise the Local Public Health System in Santa Rosa County. To address all factors that contribute to individual and community health, it takes more than involvement from traditional healthcare and public health entities interfacing with individuals in the community. It takes an intricate network of community agencies with different roles and relationships to support the services the community need.



Source: Mobilizing for Action through Planning and Partnerships

To better understand the role of the Santa Rosa County LPHS in the community, we conducted a system-wide performance assessment using the National Public Health Performance Standards Program (NPHPSP) Local Public Health Performance Assessment Instrument.

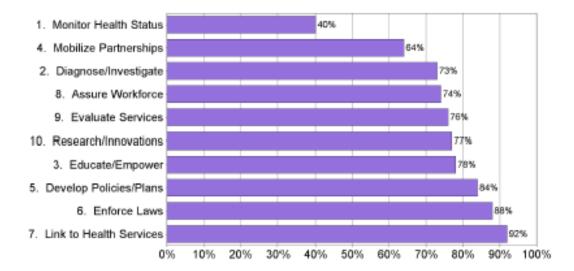
The following 10 Essential Public Health Services were used to assess system performance:

- 1. Monitor health status
- Diagnose and investigate health problems
- 3. Inform, educate and empower people
- 4. Mobilize communities to address health problems

- 5. Develop policies and plans
- 6. Enforce laws and regulations
- Link people to needed health services
- 8. Ensure a competent workforce
- 9. Evaluate health services
- 10. Conduct research for innovations

Santa Rosa County's ranking for this assessment of the 10 Essential Public Health Services ranked "Link People to Needed Personal Health Services" highest, followed by "Enforce Laws" and "Develop Policies and Plans." Lowest ranked was "Monitor Health Statues."

RANK ORDERED PERFORMANCE SCORES FOR EACH ESSENTIAL SERVICE



Community Strengths & Assets

Santa Rosa County's population has grown by 30.01% since 2000. The median cost of a home is \$149,700.xi Home appreciation the last year has been 1.60%. Compared to the rest of the country, Santa Rosa County's cost of living is 2.30% lower than the U.S. average. Residents of Santa Rosa County perceive that they have a higher quality of life, which is linked to higher income and education, than the State average. The assets listed are those of the community as a whole. The table below illustrates the myriad community offerings and activities in the County:

NEIGHBORHOODS

- Churches & Faith-based Organizations
- Recreation Centers
- Military
- Resident Engagement
- Small Businesses
- Community Gardens
- Neighborhood Organizations

FAMILY & SOCIAL SERVICES

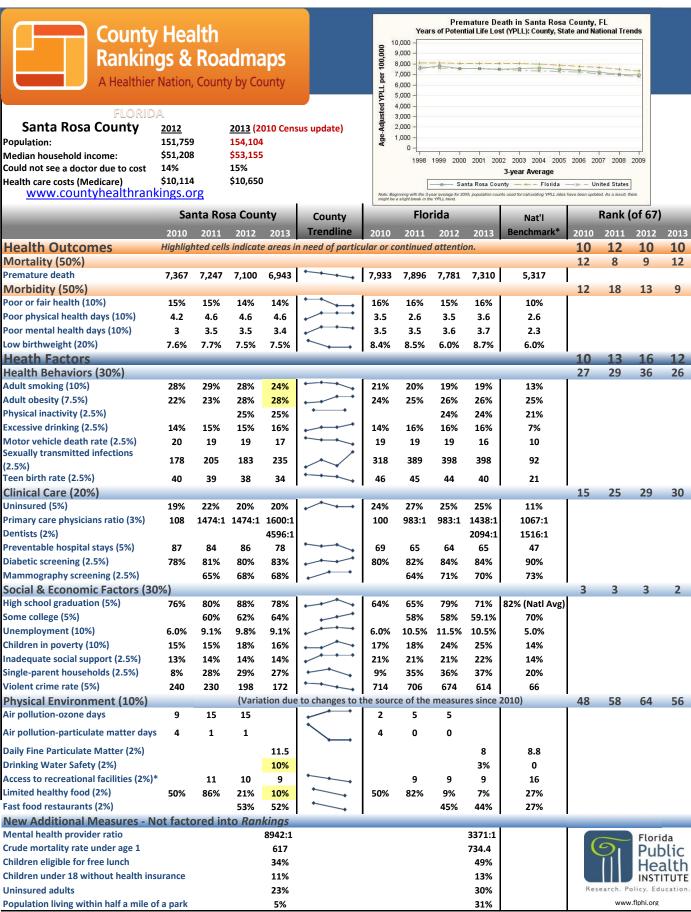
- Community Coalitions
- Charitable Organizations
- Crisis Intervention Services
- Formal & Informal Support Groups
- Shelters & Drop-in Centers
- Volunteer & Service Organizations
- Churches & Faith-based Organizations

PUBLIC SAFETY

- Community Advocacy Groups
- Crisis Response Units
- Emergency Preparedness
- Local & State Government
- Police & Fire
- Waste & Debris Removal
- Neighborhood Watch
- Non-profit Organizations
- Long Term Community Recovery Planning
- Safe Communities Designation

HEALTHCARE

- County Health Department
- Federally Qualified Health Center (FQHC)
- Hospital(s)
- Managed Healthcare Organizations
- Pharmacies
- Urgent Care Centers
- Post-acute Care
- Mental Health
- Hospice Care

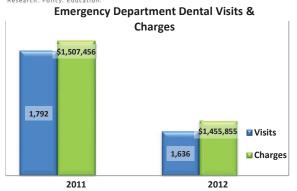


^{*}Reverse-coded measures, the national benchmark is the 90th percentile. For all other measures, the national benchmark is the 10th percentile.



SANTA ROSA COUNTY ORAL HEALTH FACT SHEET¹

EMERGENCY DEPARTMENT USE BY RESIDENTS FOR PREVENTABLE CONDITIONS: 2011 & 2012



Ambulatory Care Sensitive oral health conditions (ACS) are those considered largely avoidable with adequate prevention and primary care. The use of hospital emergency departments – among the most expensive form of medical care – for the treatment of ACS conditions may indicate lack of access to primary dental care. Among the reasons Floridians do not receive regular preventive care include lack of dental coverage for adult Medicaid patients, lack of private-practice dentists willing to accept Medicaid's low payment rates, lack of county health department resources, lack of affordable dental insurance or inability to meet high co-pays, and lack of awareness of the importance of dental health to overall health.

Floridians absorb the cost of Medicaid and uninsured ER dental visits in several ways including higher health insurance premiums and healthcare costs, increased tax dollars needed to fund the state Medicaid program, increased local tax dollars to support local public hospitals, and lost productivity.

Visits by Payor & Age						Charges by Payor & Age					
	0-19	19-34	35-49	50-64	65+		0-19	20-34	35-49	50-64	65+
2011	196	954	464	153	25	2011	140,297	768,104	422,256	142,813	33,986
Medicaid/Managed	107	377	166	33	0	Medicaid/Managed	78,788	309,151	148,472	29,424	-
Commercial	30	92	62	36	4	Commercial	21,198	68,322	61,899	39,999	8,962
Self-Pay/Uninsured	43	431	190	49	0	Self-Pay/Uninsured	28,013	335,753	169,596	42,527	-
Medicare/Managed	2	19	34	29	19	Medicare/Managed	2,251	23,461	30,951	26,123	19,919
All Other	14	35	12	6	2	All Other	10,047	31,417	11,338	4,740	5,105
2012	155	874	423	151	33	2012	132,765	692,037	427,144	166,192	37,717
Medicaid/Managed	80	379	160	31	0	Medicaid/Managed	57,076	282,187	162,066	22,237	-
Commercial	29	87	47	32	3	Commercial	34,492	71,014	48,599	41,716	7,892
Self-Pay/Uninsured	31	375	170	38	1	Self-Pay/Uninsured	22,631	312,101	177,269	38,021	217
Medicare/Managed	1	13	36	41	29	Medicare/Managed	1,267	8,468	30,667	55,306	29,608
All Other	14	20	10	9	0	All Other	17,299	18,267	8,543	8,912	-

Visits for Young Children for Preventable Conditions



Charges for Young Children for Preventable Conditions



Highest ED Dental ACS Visits by Zip Code

	riigiicat LD Dentai	ACS VISILS	Dy Zip	Couc	
	2011		2012		
	Visits	Charges	Visits	Charges	
32570	563	467,260	492	368,444	
32583	306	254,490	296	234,095	
32566	271	245,929	206	256,915	
32571	252	192,841	288	275,445	
32563	220	184,453	195	202,984	
32565	139	130,747	115	84,528	
32561	20	12,760	28	18,973	
32530	13	14,433	5	3,110	
32572	5	2,678	7	9,106	

Policy Indicators

Indicators to consider in shaping policies to increase the overall health of Floridians while decreasing costs to the state's healthcare system:

- High numbers of Medicaid patients visiting the ER for ACS dental problems suggest a lack of access to dentists or oral healthcare clinics accepting Medicaid for both preventative care and for treatment.
- ER visits during the regular work day and traditional business hours, combined with ACS diagnoses, suggest visits being made to the ER in lieu of a clinic or dental office.
 - Rates of adult tooth decay are higher in older adults yet patients aged 20 to 34 years comprise the largest segment of ER visits, suggesting that lack of dental insurance or an inability to meet high co-pays is driving such visits.

Florida Public Health Institute (561) 533-7909/ info@flphi.org www.flphi.org

 $^{^{\}rm 1}$ Source: Emergency Room Database, Florida Agency on Health Care Administration

² Ambulatory care sensitive dental conditions, i.e. "preventable condition," are based on the ICD-9 (International Classification of Diseases, 9th Edition) codes from the published work of Dr. John Billings http://wagner.nyu.edu/files/admissions/acs_codes.pdf).



Santa Rosa 2013-2014 Summary of School Health Services

Legislative Authority for School Health Services provided by Florida Statute Sections 381.0056, 381.0057, 402.3026.

Note: The data contained in this report is a combination of data from local county Annual School Health Service Reports, service data entered into the Department of Health - Health Management System, Vital Statistics, Schedule C Funding Allocation Reports, and the Department of Education (DOE). Annual school health service reports submitted by Florida counties contain information on school health services provided by county health departments, school districts and community partners.

Public Schools and	Students	School Health Staff (Excludes Exceptional Student	t Education Staff)
Elementry/Middle/High/Combined Level Schools	36	Ratio of Registered Nurses (RN) to Schools a	nd Students
Pre-Kindergarten Through 12th Grade Students	25,899	Resistered Nurse to Student Ratio	1: 2,846
Annual Average Number of Health Room Visits	per Student 6.15	Registered Nurse to School Ratio	1: 3.96
% of Students Returning to Class After Health R	oom Visits 83.22%	Note: The school nurse (professional registered nurs	se) to student ratio
Annual Average Number of Services Per Studer	nt 8.88	recommened by the American Academy of Pedia	
Note: Based on DOE student membership Vocational-Technical, Department of Juven Virtual school	ile Justice, Jail, Residential and	Association of School Nurses, and U.S. Department of Services is one school nurse for every 750 County Health Department	students.
Funding for School He	alth Sorvices	Registered Nurses	5.30
County Health Department Schedule C Revenu		Licensed Practical Nurses	0.00
Tobacco Settlement Funds	\$65,983	Health Aides/Techs	0.00
General Revenue	\$75,836	School District	
Fitle XXI (State Child Health Insurance Program	\$118,937	Registered Nurses	3.80
County Health Department Schedule C Subtota		Licensed Practical Nurses	8.00
County Health Department - Other Funding	\$59,799	Health Aides/Techs	29.00
County Health Department Total	\$320,555	Community Partners(Public and Private)	
School District Subtotal	\$0	Registered Nurses	0.00
Community Partners (Public and Private) Subt		Licensed Practical Nurses	0.00
Total	\$320,555	Health Aides/Techs	0.00
	**==,===	Total Health Staff	
Annual Per Student Expenditure for School He	alth \$12.38	Registered Nurses	9.10
Note: Per Student expenditure includes t		Licensed Practical Nurses	8.00
resources.		Health Aides/Techs	29.00
Reported Student Heal	th Conditions	Key School Health Services in Health Manage	ment System
Type of Health Condition Nun	ber of Conditions Reported	Nursing Assessment/Counseling	1,339
Allergies: Life Threatening	948	Licensed Practical Nurse Encounter	0
Allergies: Non-Life Threatening	3,023	Paraprofessional Evaluation/Treatment	110,672
Asthma	1,799	Staff/Parent Consultation	26,560
Attention Deficit/ Hyperactivity Disorder	1,377	Individualized Health Care Plan Development	871
Seizure Disorder	217	Complex Medical Procedures	0
Cardiac	135	Exceptional Student Education Staffing	25
Psychiatric	245	Health Record Reviews	2,640
Diabetes	72	Immunization Follow-up	2,358
Kidney Disease	80	First Aid Administration	9,428
Sickle Cell Disease	1	Health Education Classes	757
Bleeding Disorder	31	All Other Services	75,347
Cancer	9	Total Services	229,997
Cystic Fibrosis	15	Students Reported Needing Procedur	es
All Other	1,125	Procedure	Total
Total	9,077	Carbohydrate Counting	76
Students Reported Needing	Medications	Glucose Monitoring	82
Medications	Total	Catheterization	0
medications Insulin Administration	38	Colostomy, Ileostomy, Jejunostomy	0
Insulin Administration Medications (Other Injections)	38	Electronic Monitoring	0
	0	Tube Feeding (e.g., G, J, PEG, NG)	13
Medications (Intravenous)	39	Oxygen Continuous or Intermittent	0
,	53		U
Medications (Inhaled) Medications (Oral)	303		a
Medications (Intravenous) Medications (Inhaled) Medications (Oral) Medications (Nasel)	303 6	Specimen Collection or Testing	9
Medications (Inhaled) Medications (Oral) Medications (Nasel) Medications (Other Routes)	303 6 5	Specimen Collection or Testing Tracheostomy Care	0
Medications (Inhaled) Medications (Oral)	303 6	Specimen Collection or Testing	-

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Santa Rosa 2013-2014 Summary of School Health Services

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Note: The data contained in this report is a combination of data from local county Annual School Health Service Reports, service data entered into the Department of Health - Health Management System, Vital Statistics, Schedule C Funding Allocation Reports, and the Department of Education (DOE). Annual school health service reports submitted by Florida counties contain information on school health services provided by county health departments, school districts and community partners.

Estimated Health Room Visits and Medic	ation Doses Adm	inistered	Schools with Comprehensive School Health	Services	
	Daily	Annual	Note: Comprehensive school health services include basic school health		
Average Student Health Room Visits	885	159,336	services and additional prevention services and care management to		
Average Medication Doses Administered	386	69,516	promote retention in school.		
Annual Medical Procedures and Medicatio	n Doses by Type		Number of Comprehensive Schools	31	
Based on a 36 Week School Year			Number of Comprehensive Students	25652	
Busse on a service of	FTE Week	Estimated	Dental Health Education	67	
	Services	Annual	Nutrition and Physical Activity Classes	878	
Procedures and Medication Doses	Reported	Services	Alcohol, Tobacco and Other Drug Abuse Prevention	3	
Carbohydrate Counting	243	8,748	Classes Pregnancy Prevention Classes	42	
Catheterization	274	9.864	Sexually Transmitted Disease (including HIV) Prevention	158	
Colostomy, Ileostomy, Jejunostomy	0	0	Violence Prevention/Conflict Resolution Classes	531	
Electronic Monitoring	0	0	Suicide Prevention Classes	21	
Tube Feeding (e.g., G, J, PEG, NG)	45	1,620	Comprehensive Birth Rate Per 1,000: 6th-12th Grade	8.24	
Glucose Monitoring	0	0	Females	0.24	
Insulin Administration	186	6,696	Countywide Birth Rate Per 1,000: All 11-18 Year-Old	6.55	
Medications (Inhaled)	194	6,984	Females		
Medications (Injection)	2	72	Low Weight Births (% of births less than 2,500 grams)	6.67%	
Medications (Nasel)	6	216	Percent of Students Returning to School After Giving Birth	93.33%	
Medications (Oral)	1,518	54,648	Full Service Schools		
Medications (Other Routes)	25	900	Note: Full Service Schools provide basic school health se	ervices and	
Oxygen Continuous or Intermittent	0	0	coordinate the provision of donated (in-kind) health and so	cial services	
Specimen Collection or Testing	17	612	on school campuses.		
Tracheostomy Care	0	0	Number of Full Service Schools	0	
Ventilator Dependant Care	0	0	Number of Full Service Students	0	
Other Procedures	162	5,832	Number of In-Kind Hours from Health/Social Service	1.438	
Totals	2,672	96,192	Agencies	.,	
Note: Estimates based on services provide Equivalent (FTE) W		Full Time	Dollar Value of In-Kind Hours Donated by Local Agencies	\$59,640	

School Health Screening of Students in Grade Levels Mandated by Chapter 64F-6.003, Florida Administrative Code

Screenings, Referrals and Follow-up Target Populations (Mandated grade levels for each screening)	Vision KG, 1st, 3rd, 6th	Hearing KG. 1st. 6th	Scoliosis 6th	Devopment with Body Mass Index 1st. 3rd. 6th
Number of students in mandated grades (minus opt-outs)	7,699	5,815	2,005	5,825
Number (#) of students screened in mandated grades	7,661	5,812	1,915	5,604
Percent (%) of students screened in mandated grades	99.51%	99.95%	95.51%	96.21%
Number (#) of students referred for Abnormal results	499	81	122	800
Body Mass Index Screening Results	Healthy Weight (5th to <85th)	Underweight (<5th percentile)	Overweight (85th to <95th)	Obese (>= 95th)
Number of 1st, 3rd, AND 6th grade students by BMI Percentile	3,828	198	841	737
Percent of 1st, 3rd, AND 6th grade students by BMI Percentile	68.31%	3.53%	15.01%	13.15%

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August 2014

III. Santa Rosa County Community Health Improvement Plan

Executive Summary

We know that taking care of ourselves by eating well and staying active, not using tobacco products, getting the recommended immunizations and screening tests, and seeing a doctor when we are sick all influence our health. Our health is also determined in part by access to social and economic opportunities; the resources and supports available in our homes, neighborhoods, and communities; the quality of our schooling; the safety of our workplaces; the cleanliness of our water, food, and air; and the nature of our social interactions and relationships.

The mission of the Santa Rosa County Health Improvement Steering Committee is to periodically assess the health status of residents of Santa Rosa County, Florida, and to develop plans and support intiatives to address the priority health needs of the County.

Targets and measures outlined in this Plan are aligned with National Healthy People 2020 goals and objectives. This National initiative, produced by the U.S. Department of Health & Human Services, provides science-based benchmarks for our community to track and monitor, as well as evidence-based interventions and information to guide health promotion and disease prevention efforts to improve the community.

TAKE ACTION Box hards Actions (Duty Social Box Market Action Consequence Conseq

Source: take Action: www.CountyHealthRankings.com

Developing the New Santa Rosa County Community Health Improvement Plan

The first Community Health Improvement Plan for the Santa Rosa County community was developed in 2013. In the first year of the Plan, the committees realized that some strategies could not be delivered. At the annual Santa Rosa County Community Health Improvement Plan meeting in July 2013, the revised health priorities, goals and strategic objectives were approved by the stakeholders and partners. Chairs, vice-chairs and secretaries were elected and approved to lead the three new health priorities committees. The forming of an independent steering committee for Santa Rosa County was approved along with the initial members. It was agreed that the 2013 Community Health Improvement Plan would be revised, page 41-45.

During the next two years, the members of the Santa Rosa County Health Improvement Steering Committee and community partners (stakeholders) will continue to work collaboratively to address health priorities and strategic objectives. Improving the health of a community is a shared responsibility, not only of health care providers and public health officials, but the variety of other members that contribute to the well-being of its residents and visitors.

It's important to recognize that no single organization has the depth or resources needed to raise community health to a level of sustained excellence without strong partnerships such as the Santa Rosa County Health Improvement Steering Committee. We are grateful to the many residents who completed health surveys, the staff who provided statistics, the collaboration with the Partnership for a Healthy Community, Ascendant Healthcare Partners and all other partner organizations that have been active in the development and delivery of this Plan.

The Steering Committee's vision is for Santa Rosa County to be a healthy community, serving the people where they are with a strong collaborative network of partners.

Through our collective work to achieve a shared vision for community health improvement, we are committed to addressing all inequities that contribute negatively to the health and quality of life for all in Santa Rosa County.

Policy Changes to Move Forward

Recognizing the vision for community health improvement in Santa Rosa County and the need to implement the strategies in the Plan, we will need to collaboratively develop and promote policies that reinforce this effort. In this Plan we will need to incorporate the development of policies that reinforce this effort to address our collective concerns, guide the implementation of the strategies proposed in the Plan and promote a "Health in All Things" legislative approach.

COMMUNITY HEALTH PRIORITY	POLICY RECOMMENDATION
Improve Access to Care	 Support policies and programs that reduce the proportion of persons who are unable to obtain or delay in obtaining necessary medical care, dental care, or prescription medicines.
Healthiest Weight Santa Rosa	 Develop or support programs or initiatives that provide training and educational materials for primary care providers on healthy eating and physical activity. Promote healthy eating and physical activity as part of daily life through education, programs, and initiatives in a variety of settings including schools, workplaces, and public spaces. Support local, State, and federal campaigns to encourage healthy eating and physical activity (for example, Let's Move!).
Tobacco Free Santa Rosa	 Promote private sector rules and public sector regulations that restrict or prohibit tobacco use. Actively support the enforcement of laws prohibiting sales of tobacco to youth.

The Santa Rosa County Community Health Improvement Plan (CHIP) was developed through collaboration with community stakeholders and partners who are putting this Plan into action. There are specific goals with each of the identified community health priorities. Although this Plan does not address every strength and weakness identified in the Community Health Assessment, it does provide clear direction for this Plan's cycle.

MAPP Phase Four:

The identification of Strategic Issues was developed in MAPP Phase 4. After analysis and consideration of community feedback and statistical health data, the Santa Rosa Community Health Improvement Partners developed a list of community health priorities that would have the greatest impact in the community.

Questions asked during the selection process:

- 1. Statistical Information:
 - a. Is the measure/problem trending upwards or downwards?
 - b. Is Santa Rosa County significantly trending better or worse that the State and/or peer counties?
- 2. Community Perception:
 - a. Does the community believe this issue is a main health concern?
- 3. Opportunity for the greatest possible impact in the community:
 - a. When considering the resources and capacity of the Santa Rosa community and health system, what initiatives created the greatest impact in the past three years?
 - b. What is the risk of not addressing an issue?

The answers to the following statements with the feasibility criteria above were used in the determination to identify the strategic objectives:

- 1. Movement toward addressing a strategic issue.
- 2. Must be realistic.
- 3. Should be attainable in 1-3 years (MAPP action cycle is 3 years)
- 4. Must be measurable.

MAPP Phase Five: Formulating Goals & Strategies

Where applicable, targets and measures outlined in this Plan are aligned with the science-based measureable objectives and goals identified in Healthy People 2020 at all levels;

National, State and local. These objectives and goals allow communities to engage multiple areas, to take actions to strengthen policies and improve practices that are driven by the best available knowledge and evidence. In parallel with Healthy People 2020, the overarching goal of utilizing evidence based goals and strategies is to ensure that Santa Rosa County builds a sustainable system for promoting quality of life, healthy development, and health behaviors across all life stages.



Source: Mobilizing for Action through Planning and Partnerships

MAPP Phase Six: Take Action! Evaluate and Measure

The implementation phase of the MAPP process is a three year cycle. It began in July 2013 and will end with the completion of the next Community Health Assessment in 2015. During this phase, the efforts of the previous phases begin to produce results, as the Santa Rosa Community Health Improvement Plan Steering Committee, partners, and community members develop and implement the action plans correlating to the Health Priorities of the community.

The success of each goal is based on outcome measurements that track the progress and impact of the project. Each goal has an assigned owner, and in some cases, a task force and/or additional work group who are (or will be) working together to develop coordinated Action and Evaluation plans. Progress will be monitored by each owner as well as the Steering Committee.

Evaluation will remain important throughout the remainder of the three-year cycle so measurable progress of the Plan is meaningful. Continual Plan updates will be provided by the Steering Committee. Lessons learned from actions are taken will help guide key decision makers to ensure the right strategies are implemented the desired outcomes achieved.

With the publishing and deployment of this document, the Santa Rosa Community Health Improvement Plan is now "in action". However, it is important to note that, like all things in life; this document is flexible and can accommodate potential actions resulting from "Forces of Change."

Health Priority: Improve Access to Care

Statement of Need

Access to comprehensive, quality health care services is important for the achievement of health equity across all populations and for increasing the quality of a healthy life for everyone. Access to health services encompasses four components: coverage, services, timeliness, and workforce. Its service is wide and includes overall physical, social, and mental health status, prevention of disease and disability, detection and treatment of health conditions, quality of life, preventable death and life expectancy. Disparities in access to health services affect individuals and the community. Limited access to health care impacts people's ability to reach their full potential, negatively affecting their quality of life. Barriers to services include lack of availability, high cost and lack of insurance coverage. In Santa Rosa County, more than 11% of residents live below the poverty line, 13% are elderly and 14% disabled.xii The unemployment rate sits just above 9%, with a median household income of \$55,129. Only 18% of Santa Rosa residents do not have health insurance, below the State uninsured level of 25%. Of the residents in Santa Rosa County, 15% could not see a doctor due to costs. Medicare costs per client in the County is \$10,650. The Medicaid and Transportation Plan Disadvantage (TDSP) in Santa Rosa County serves .79% (402 people) of the potential population, ranking the lowest in the State, leaving over 50,000 people without the necessary transportation. There is currently no fixed-route transportation service available in the County.

Background

In Santa Rosa County the use of hospital Emergency Departments, among the most expensive form of medical care, for treatment that should be provided by a primary care physician may indicate lack of access. Inappropriate use of the Emergency Department is 14% higher than the State average, the cost of which exceeds \$10 million. In the County there are 100 Primary Care Physicians with the population-to-physician ratio 1,541:1. The number of dentists in the Santa Rosa County community is 38, with the population-to-dentist ratio of 4,334:1, among the worst in the State. The reasons Floridians do not receive regular dental preventive care include lack of dental coverage for adult Medicaid patients, lack of private-practice dentists willing to accept Medicaid's low reimbursement rates, lack of County Health Department resources, lack of affordable dental insurance or inability to meet high co-pays, and lack of awareness of the importance of dental health to overall health. The low ratio of mental health providers in Santa Rosa County to the population is 8,942:1. Mental health provider ratio is among the bottom half in the State.

Health Priority Access to Care: Goals, Strategies and Objectives

Goal 1: Santa Rosa County will in	mprove access to heal	th care for residents.	
Healthy People 2020: AHS-6 Reduce medical care, dental care, or prescri		ons who are unable to obtain c	or delay in obtaining necessary
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)
Expert & resident feedback	To be developed	Data and resource input completed	Shared directory to resources and partners with increased awareness for residents.
Objective 1: Establish, maintain an	d distribute a centralize	d directory of healthcare serv	vices for Santa Rosa County.
Activities	Performance Measure	Target Date	Lead Partner(s)
Identify all healthcare service sources in Santa Rosa County.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way Barbara McMillion, DOH-SR
Increase health directory distribution to partners, community and the underserved population. Ensuring healthcare service date is maintained and accurate.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way Barbara McMillion, DOH-SR
Encourage exchange of key client information to improve access and coordination of services. Objective 2 : Develop and implementations	Baseline nt a volunteer dental pr	Dec. 31, 2016 ovider pool in the WECARE p	Brunie Emmanuel, The UniVision Group rogram for underserved adult
patients. Activities	Performance	Target Date	Lead Partner(s)
,	Measure	14.8012410	
Initiate a dental recruitment program.	Health Rankings: 4,334:1	Dec. 31, 2014.	Barbara McMillion, DOH-SR
Initiate charitable (in-kind) dental services reporting	Baseline	August 15, 2016	Barbara McMillion, DOH-SR
Objective 3: Increase access to (+3) resources for non-eme	rgency healthcare for underse	erved clients.
Activities	Performance Measure	Target Date	Lead Partner(s)
Increase the awareness of non- emergent clinics and the services offered in Santa Rosa County.	Baseline	Dec. 31, 2016	Kyle Holley, SRC-United Way
Increase data collection and analysis of inappropriate Emergency Department healthcare usage.	Partnership for a Healthy Community: 14% higher than the State average	Dec. 31, 2016	Brunie Emmanuel, The UniVision Group

Review transportation as a significant barrier to underserved residents.	Serves less than 1% (402) of the population, ranking lowest in the State	Dec. 31, 2016	Dr. Karen Barber Bridges Out of Poverty
Objective 4 : Establish the base leve population.	l of behavioral and ment	al health services in Santa Ros	sa County for underserved
Establish data collection and analysis of behavioral and mental health services.	Mental health provider ratio 8,942:1	Dec. 31, 2016	Phyllis Gonzalez, DCF
Increase the awareness of behavioral and mental health, including the services offered in Santa Rosa County.	Baseline	Dec. 31, 2016	Phyllis Gonzalez, DCF
Objective 5: Increase access to infor	mation, resources, and s	services for STDs in Santa Rosa	County.
Increase awareness of available community resources for prevention, diagnosis and treatment of Sexually Transmitted Diseases.	Health Rankings: 234 Reduction of STDs by 1% (16 individuals).	Dec. 31, 2016	Ashley Turner, DOH-SR TBD

Healthiest Weight Santa Rosa

Statement of Need

According to 2012 Florida Census Update, Santa Rosa County's adult obesity rate increased over a four year period. In Santa Rosa County, 52,692 people are overweight and 47,104 are obese. The two together equate to almost two thirds of the total County population. The average person who is overweight costs employers approximately \$75 more annually than persons of normal, weight which equates to \$3,951,900. The average person in the lowest obesity range (Grade 1) costs employers approximately \$2,030 more annually than a person of normal weight. In 2014, if all 47,104 of Santa Rosa County resident that are obese were in Grade 1, the cost to employers would be \$95,621,120. Therefore, the combined cost to employers in Santa Rosa County for all persons overweight and obese would exceed \$99 million each year annually.

At the end of the **2013-2014 school year, over 28% of students in first, third and sixth grade were overweight or obese.** In 2014, sixth graders that were considered at risk for being overweight or obese were 35%.

The risk of developing type 2 diabetes increases with age, obesity, and lack of physical activity. Diabetic screenings are improving in Santa Rosa, however, the County is 7% below the State average.

Background

Census data shows that, between 2010 and 2012, the rate of overweight and obese adults increased by 3.3%, or 3,158 individuals. Adolescents (ages 10 to 19) and young adults (ages 20 to 24) make up 21% of the population of the United States. The behavioral patterns established during these developmental periods help determine young people's current health status and their risk for developing chronic diseases in adulthood. The financial burdens of preventable health problems in adolescence are large and include the long-term costs of chronic diseases that are a result of behaviors begun during adolescence. This is important for the Santa Rosa County community because overweight adolescents have a 70% chance of becoming overweight or obese adults.

Santa Rosa County Community Health Initiative decided to focus on adolescent obesity to reduce the rates of adult obesity and improve health outcomes. Healthy students make a healthy community. The Community Health Improvement Plan will integrate the Let's Go! 5-2-1-0 campaign to work in the multi-sector, community and schools to change the behaviors of students.

Health Priority Healthiest Weight Santa Rosa: Goals, Strategies and Objectives

Goal 1: Increase the delivery of 5-2-1-0 educational materials to 75% of target school age population.							
Healthy People 2020: NWS-10 Reduce the proportion of children and adolescents who are considered obese. Data Source Current Status Short Term Target (2014) Long Term Target (2016)							
SRC School District BMI Annual Report	Baseline	75%	100%				
Objective 1: Implement a healthy weig	nt promotional campai	ign.					
Activities	Performance	Target Date	Lead Partner(s)				
	Measure						
Implement evidence-based healthy weight promotional campaigns for public-health education.	75% (+4,500) of target school age population	June 30, 2016	Debbie Price, DOH-SR SRC School Board				
Develop evaluation methods for community outreach tools.	SRC School System Annual Report 2014: 28%	August 2014	Debbie Price, DOH-SR Dr. Sisskin, UWF				

Goal 2: Provide 5-2-1-0 educational campaign materials to 50% of community outreach populations. Healthy People 2020: NWS-11.4 (Developmental) prevent inappropriate weight gain in children and adolescents aged							
2-19							
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)				
Let's Go! 5-2-1-0	Baseline	50%	100%				
Objective 1: Increase community e	ngagement (+3 commu	inity partners) of the 5-2-1-0 l	nealth promotion campaign				
Activities	Performance	Target Date	Lead Partner(s)				
	Measure						
Adopt 5-2-1-0 promotional	Community	June 30, 2016	Dr. Debra Vinci				
campaign in the Santa Rosa	Engagement		Dr. Enid Sisskin				
Community.	Baseline		University of West Florida				
Promote the health and cost-	Community	December 31, 2016	Karen Rutherford				
saving benefits of evidence-based	Engagement		Sherry Smith				
employee wellness programs.	Baseline						
Collaborate and jointly sponsor 5-	Community	June 30, 2016	Alyssa Anderson				
2-1-0 to promote healthy	Engagement		Partnership for a Health				
behaviors with community	Baseline		Community				
partners							
Objective 2: Increase (+1 member of	of the Healthy Weight S	Santa Rosa Committee) the pa	articipation and collaboration				
with Live Well Northwest Florida.							
Activities	Performance	Target Date	Lead Partner(s)				
	Measure						
Increase (+1 member of the	Community	June 30, 2016	Dr. Enid Sisskin				
Healthy Weight Santa Rosa	Engagement		University of West Florida				
Committee) the participation and	Baseline						
collaboration with Live Well							
Northwest Florida.							

Goal 3: Increase the adoption of a Wellness Policy in the Santa Rosa County VPK centers by 60%. Healthy People 2020: NWS-11.1 (Developmental) Prevent in appropriate weight gain in children aged 2 to 5 years.						
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)			
VPK Wellness Policies	Baseline	60%	100%			
Objective 1: Implement and incorpo	orate a wellness policy	to 60% (17) of the Early Learn	ing Center (ELC) program			
Activities	Performance	Target Date	Lead Partner(s)			
	Measure					
Integrate the 5-2-1-0 message into	60% of VPK centers	June 30, 2016	Sandy Peloke			
the Early Learning Center (ELC)	have a wellness					
health education programs.	policy by 6/2016.					

Goal 4: Decrease the Diabetes Type 2 rates in Santa Rosa County.							
Healthy People 2020: d-1 Reduce the annual number of new cases of diagnosed diabetes in the population.							
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)				
Health Rankings Objective 1: Implement the Diabete	Medicare enrollees that receive HbA1c monitoring: 78%	1%	2% for developing Type 2				
diabetes.	'	,	1 0 /1				
Activities	Performance	Target Date	Lead Partner(s)				
	Measure						
Implement 16 week courses by the National Diabetes Prevention Program (NDPP) to a minimum of 20 community members at risk for developing Type 2 diabetes	Increase screenings by 1%.	June 30, 2016	Barbara McMillion Sandra Park-O'Hara DOH-SR				

Tobacco Free Santa Rosa

Statement of Need

Tobacco use is the single most preventable cause of death and disease in the United States. Each year, approximately 443,000 Americans die from tobacco-related illnesses. For every person who dies from tobacco use, 20 more people suffer with at least 1 serious tobacco-related illness. In addition, tobacco use costs the U.S. \$193 billion annually in direct medical expenses and lost productivity.xiii According to the 2012 Florida Charts update, there are 34,812 tobacco users in Santa Rosa County. The average smoker costs employers at least \$5,800 more annually than employees who don't smoke. Costs to employers include increased expenses for employee health plans, absenteeism and loss of productivity in the workplace. Smokers cost Santa Rosa County employers \$201,909,600 annually.

Individual costs to an average smoker living in Santa Rosa County are approximately \$1,965 a year on cigarettes, and approximately \$3,340 more a year on health care costs than non-smokers. Combined, these amounts represent nearly **15% of annual personal income per person in Santa Rosa County**.

Background

According to Healthy People 2020, in 2008, 48.3% of adult smokers aged 18 years and older reported an attempt to stop smoking in the past 12 months. Tobacco use is identified as a cause of various cancers and cardiovascular disease as well as low birth weight and other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential avoidable health problems and the need for cessation programs or the effectiveness of existing programs. The percentage of adults that are currently smoking "most days" or "everyday" in Santa Rosa County is 24%, which ranks it among the highest usage rates in the State.

Santa Rosa County youths who have used cigarettes in the last 30 days are 9.1%, with the State at 6.1%. Youths who use smokeless tobacco products in Santa Rosa County is 6.0%, with the State rate being 3.5%

Health Priority Tobacco: Goals, Strategies and Objectives

Goal 1: Increase the tobacco	cessation rates for resid	ents in Santa Rosa County						
Healthy People 2020: TU-4.1 Inc. Data Source	rease smoking cessation at Current Status	tempts by adult smokers. Short Term Target (2014)	Long Term Target (2016)					
AHEC	1	2	3					
Objective 1 : Increase the number	er of employers by a third (+2) with tobacco-free campu	ises and/or worksites by June					
30, 2016.	Dougla was a Na a sawa	Townsh Dobs	Land Danton (d)					
Activities	Performance Measure	Target Date	Lead Partner(s)					
Provide area employers with	Santa Rosa Tobacco	June 30, 2016	Martha Zimmermann,					
information and tools to develop and implement	Survey		Executive Director-Healthy Start Coalition of SRC, Inc.					
tobacco-free policies.			Start Coantion of SRC, Inc.					
Objective 2 : Increase by 100% (-	1 +3) the number of tobacco	L -free husiness nolicies hy lun	e 30, 2016					
Activities	Performance Measure	Target Date	Lead Partner(s)					
Provide evidence based	Florida BTFF data	June 30, 2016	Nicole Larson, Certified					
information on benefits of	Tionda Biri data	Julie 30, 2010	Tobacco Treatment Specialist					
tobacco cessation programs.			Area Health Education Cente					
Objective 3: Increase by 16% (2)	l classes per annum) the fr	ee tobacco cessation classes						
Activities	Performance Measure	Target Date	Lead Partner(s)					
Provide free cessation classes	AHEC	June 30, 2016	Nicole Larson, Certified					
by Area Health Education		·	Tobacco Treatment Specialist					
Center (AHEC) to the general			Area Health Education Cente					
public.								
Objective 4: Increase the number			by June 30, 2016.					
Activities	Performance Measure	Target Date	Lead Partner(s)					
Establish data collection and	DOH-Santa Rosa	June 30, 2016	Martha Zimmermann					
analysis of surveys for smoke-	County Database							
free rental/leasing.			-					
Increase awareness of smoke-	Baseline	June 30, 2016	Martha Zimmermann					
free rental/leasing polices	· · · · · · · · · · · · · · · · · · ·	. C. I. D C. I						
Goal 2: Reduce the incidence	es of Youth tobacco use	in Santa Rosa County.						
Healthy People 2020: TU-2Reduc	re tohacco use hv adolesce	nts						
Data Source	Current Status	Short Term Target (2014)	Long Term Target (2016)					
Florida Youth Tobacco Survey	9.1%	9.0%	8.9%					
(2012)								
Objective 1 : Reduce the incidence of youth tobacco use by 2% (840 students) by June 30, 2016.								
Activities	Performance Measure	Target Date	Lead Partner(s)					
Increase awareness of	Florida Youth Tobacco	June 30, 2016	SWAT Committee					
"Students Working Against	Survey (2012)							
Tobacco" (SWAT) to diverse								
youth populations.								

IV. How You Can Improve Community Health In Santa Rosa County

Community health improvement is a moving and living process. Santa Rosa County promotes a "Health in All Things" approach to community health planning and is, therefore, looking for partners in a variety of sectors. If you, or your organization, are the missing partner in the Santa Rosa County Community Health Improvement Plan (CHIP) and would like to partner across the local health system in Santa Rosa County to develop recommendations, implement programs and evaluate our efforts, please join us! Contact the Florida Department of Health in Santa Rosa County to get more information about how you can help support our efforts to improve community health in Santa Rosa County. We look forward to working with you!

Florida Department of Health in Santa Rosa County Community Health Improvement Initiative P.O. Box 929 5527 Stewart Street Milton, Florida 32572-0929

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DEFINITIONS

General

Goal: The aim or desired result

Objective: Specific milestones that must be achieved in order to accomplish the goal

Strategies: Plan of action to achieve, i.e. *how* we will accomplish the objective

Ownership

Community: Objectives and Strategies we can all do together

Florida Department of Health in Santa Rosa County: Objectives and Strategies

in which they will be community facilitators and reporting of the SRC CHIP

HEALTH PRIORITY: TOBACCO USE

	Goal 1: Increase the tobacco cessation rates for residents in Santa Rosa County.							
Existing: Santa Rosa County Com	Existing: Santa Rosa County Community Health Improvement Plan			Revision				
Objectives	Strategies		Objectives Strategies					
Identified as a top Health Priority within the 2013 Santa Rosa Community Health Improvement Plan but was absent from the final documentation.		2)	Increase the number of employers by a third (+2) with tobacco-free campuses and/or worksites by June 30, 2016. Increase by 100% (+3) the number of voluntary tobacco-free business policies by June 30, 2016. Increase by 16% (21 classes per annum) the free tobacco cessation classes within Santa Rosa County by June 30, 2016.	(a) (b) (c) (d) (e)	Provide area employers with information and tools to develop and implement tobacco-free policies. Promote private sector rules and public sector regulations that restrict or prohibit tobacco use. Encourage employers to offer low-cost or nocost smoking cessation classes for employees. Provide evidence based information on benefits of tobacco cessation programs and information on available cessation programs. Provide free cessation classes by Area Health Education Center (AHEC) to the general public.			

	Goal 2: Reduce the incidences of tobacco use in Santa Rosa County.								
Existing: Santa Rosa County Comr	Existing: Santa Rosa County Community Health Improvement Plan			Revision					
Objectives	Strategies		Objectives		Strategies				
Identified as a top Health Priority within the 2013 Santa Rosa Community Health Improvement Plan but was absent from the final documentation.		5	of smoke-free rental/leasing polices by 100% (+4) in Santa Rosa County by June 30, 2016. Reduce the incidence of youth tobacco use by 2% (840 students) by June 30, 2016.	(f) (g) (h) (i) (j) (k)	Develop a smoke-free rental/leasing survey within Santa Rosa County and report results to community. Develop toolkit with sample smoke-free rental/leasing policies. Promote smoke-free rental/leasing polices within Santa Rosa County. Promote Students Working Against Tobacco (SWAT) to diverse youth populations in Santa Rosa County. Increase data collection and analysis of youth who use tobacco products. Promote private sector rules and public sector regulations that restrict or prohibit tobacco use. Actively support the enforcement of laws prohibiting sales of tobacco to youth.				

HEALTH PRIORITY: ACCESS TO CARE

Goal 1: Santa Rosa County will improve access to Health Care for residents.						
Existing: Santa Rosa County Com	nunity Health Improvement Plan	Revision				
Objectives	Strategies	Objectives Strategies				
1. Establish a centralized repository of Health Care information for Santa Rosa County by December 31, 2016	 a) Identify all healthcare service sources in Santa Rosa County by June 30, 2014. b) Establish online healthcare service sources system architecture by December 30, 2015. c) Achieve awareness of online healthcare service sources repository of Health Care information by 25% of Santa Rosa County residents and 50% underserved population by December 31, 2016. 	 (a) Identify all healthcare service sources in Santa Rosa County. 1. Establish, maintain and distribute a centralized directory of healthcare services for Santa Rosa County by December 31, 2016. (b) Increase Health directory distribution to partners, community and the underserved population. Ensuring healthcare service data is maintained and accurate. (c) Encourage exchange of key client information to improve access and coordination of services. 				
2. Increase the percentage of volunteer dental providers by 10% in WECARE program for underserved adult patients by August 15, 2016	d) No strategies were listed.	 Develop and implement a volunteer dental provider pool within the WECARE program for underserved adult patients by August 15, 2016. (d) Initiate a dental recruitment program by December 31, 2014. (e) Initiate charitable (in-kind) dental services reporting within Santa Rosa County. 				
. Increase alternate resources for non- emergency healthcare needs for underserved clients by 1 site by December 30, 2016.	e) No strategies were listed.	 f) Increase the awareness of non-emergent clinics and the services offered within Santa Rosa County. g) Increase data collection and analysis of inappropriate Emergency Department healthcare usage. h) Review transportation as a significant barrier to underserved residents. 				
		 Establish the base level of behavioral and mental health services in Santa Rosa County for underserved populations by December 30, 2016. i) Establish data collection and analysis of behavioral and mental health services. Increase the awareness of behavioral and mental health, including the services offered in Santa Rosa County. 				
		5. Increase access to information, resources, and services for STDs in Santa Rosa County resulting in reduction of STDs by 1% (16 individuals) by December 30, 2016.				

HEALTH PRIORITY: HEALTHY WEIGHT SANTA ROSA

Reduce the incidence of obesity in Santa Rosa County						
Existing: Santa Rosa County Community Health Improvement Plan		Revision				
Objectives	Strategies	Objectives	Strategies			
1) Decrease percent of middle and high school age youth who report being overweight in Santa Rosa County by 10% by November 30, 2016 from 15.5% (middle school) to 13.95% and from 15.4% (high school) to 13.85%.	a) Increase availability of Healthy food for middle and high school age youth.	Remove this item in its entirety and replace with the new goals, strategies and objectives.				

Goal 1: Increase the delivery of 5-2-1-0 educational materials to 75% of target school age population.						
Existing: Santa Rosa County Community Health Improvement Plan Revision				ion		
Objectives	Strategies		Objectives		Strategies	
		1.	Identify and implement a healthy weight promotional campaign to 75% (+4,500) of target school age population by June 30, 2016.	a)	Research, select and implement evidenced-based healthy weight promotional campaigns for public-health education.	

Goal 2: I	Goal 2: Provide 5-2-1-0 educational campaign materials to 50% if community outreach populations.						
Existing: Santa Rosa County Com	munity Health Improvement Plan		R	evis	ion		
Objectives	Strategies		Objectives		Strategies		
		3.	community partners) of the 5-2-1-0 health promotion campaign by June 30, 2016.	b) c) d) e)	Adopt 5-2-1-0 promotional campaign within the Santa Rosa Community. Collaborate and jointly sponsor 5-2-1-0 to promote healthy behaviors with community partners. Develop evaluation methods for community outreach tools. Collaborate with Live Well Northwest Florida on 5-2-1-0 health provider campaign integration.		

Goal 3: Increase the adoption of a Wellness Policy within the Santa Rosa County VPK centers by 60%.						
Existing: Santa Rosa County Community Health Improvement Plan			R	evis	sion	
Objectives	Strategies		Objectives		Strategies	
			4. Implement and incorporate a wellness policy to 60% (17) of the Early Learning Center (ELC) programs by June 30, 2016.	f)	Integrate the 5-2-1-0 message into the Early Learning Center (ELC) health education programs.	

HEALTH PRIORITY: HEALTHY WEIGHT SANTA ROSA (CONTINUED)

Goal 4: Decrease the Diabetes Type 2 rates within Santa Rosa County.						
Existing: Santa Rosa County Community Health Improvement Plan			R	Revis	ion	
Objectives	Strategies		Objectives		Strategies	
		5.	Implement the Diabetes prevention	g)	Implement 16 week courses by the	
			classes for community members at		National Diabetes Prevention Program	
			risk for developing Type 2 diabetes		(NDPP) to a minimum of 20 community	
			within Santa Rosa County by June		members at risk for developing Type 2	
			30, 2016.		diabetes.	

HEALTH PRIORITY: PROTECT & STRENGTHEN FAMILIES

Goal 1: Santa I	Goal 1: Santa Rosa County will decrease incidences of domestic violence, other crime and need for foster care.							
Existing: Santa Rosa County Comr	Existing: Santa Rosa County Community Health Improvement Plan		Revision					
Objectives	Strategies	Objectives	Strategies					
1. Decrease the percent of children ages 5-17 entering foster care by 1% per 1,000 populations by December 31, 2016 from 5.5% to 4.5% (ages 5-11) and 6.9% to 5.9% (ages 12-17).		Remove from the Santa Rosa Community Health Improvement Plan: channeling the Strengthen Family efforts within the "Access to Care" Health						
 2. Hold crime rate to (+/-) 2% of current levels through December 31, 2016. 3. Decrease the number of domestic violence cases by 10% from 695 cases in 2011 to 625 cases by December 31, 2016. 		Priority. New Goal added to "Access to Care" to address analysis and assessment of behavioral and mental health.						

HEALTH PRIORITY: SEXUALLY TRANSMITTED DISEASES (STDs)

G	Goal 1: Reduce the incidence of Sexually Transmitted Diseases in Santa Rosa County.					
Existing: Santa Rosa County Com	munity Health Improvement Plan		Revision			
Objectives	Strategies		Objectives	Strategies		
1. Reduce the rate of STDs among Santa Rosa residents by 10% by December 30, 2016 from 58 to 52.	 a) Reduce the number of STD cases among 15-19 year olds by 10% from 121 to 109. b) Deliver elementary school parental STD training education to 80% of students in Title 1 elementary schools by August 30, 2016. c) Increase awareness of available community resources for diagnosis and treatment of STDs to 15-34 years old by August 30, 2016. 	Co ch D "/ N ac	Remove from the Santa Rosa Community Health Improvement Plan: channeling the Sexually Transmitted Diseases (STDs) efforts within the "Access to Care" Health Priority. New Goal added to "Access to Care" to address analysis and assessment of STDs.			

V. References

- ¹ Source: United States Census Bureau. 2013 Census Update on 2010 Census Report for Santa Rosa County, Florida. <u>www.quickfacts.census.gov</u>
- ii Source: University of Wisconsin Population Health Institute. 2014 County Health Rankings and Roadmaps. All graph/charts in *Santa Rosa Community Health Profile*. www.Countyhealthrankings.org
- Source: Mayo Clinic. Alcohol use: If you drink, keep it moderate. Last reviewed February 11, 2014. Accessed March 5, 2014.
- [™] Source: National Center for Chronic Disease Prevention and Health Promotion. Excessive alcohol use: addressing a leading risk for death, chronic disease, and injury. Atlanta: Centers for Disease Control and Prevention (CDC); 2011
- [∨] Source: Christopher G, Harris CM, Spencer T, et al. *F as in fat: How obesity threatens America's future*. Washington, DC: Trust for America's Health (TFAH); 2013.
- vi Sources: Partnership for a Healthy Community. Assessment 2012. Journal of Occupational and Environmental Medicine. U.S. Department of Labor. Bureau of Labor Statistics, George Washington University Medical Center.
- vii Source: Santa Rosa 2013-2014 Summary of School Health Services. School Health Screenings of Students in Grade Levels Mandated by Chapter 64F-6.003, Florida Administrative Code.
- viii Sources: Partnership for a Healthy Community. Assessment 2012. Ohio State University College of Public Health. Ohio State University Moritz College of Law. New England Journal of Medicine. U.S. Department of Health and Human Services, Florida Office of Economic and Demographic Research, Investopedia.com
- ix Source: 2013 Florida Youth Tobacco Survey Reports.
- * Sources: Partnership for a Healthy Community. Assessment 2012. Florida Agency for Health Care Administration, ESRI Demographics, National Association of Community Health Centers.
- xi Source: Best Places to Live, Santa Rosa County, Florida.
- xii Source: Florida Office of the Governor, Rick Scott, May 2014.
- xiii Source: Healthy People 2020, 2014.